



Release Notes

Docman 10 Release 135-136

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RMS Changes

This release contains the following RMS specific changes:

Jira ID	Salesforce / Service Now Ref	Type	Title	Description
D10-4702		Feature	Do not add main e-RS referral letter as attached if "Include CRI" is switched off	<p>Previously when the "Include CRI" is switched off, the main referral letter would appear as an attachment resulting in Users checking two versions of the same letter.</p> <p>This new feature now means that when collecting a referral from e-RS if "Include CRI" is switched off, the main referral letter will no longer appear as an attachment, however if there is more than one letter in e-RS the subsequent ones will still appear as attachments.</p>
D10-4703		Feature	Make e-RS collection process asynchronous	<p>When running an e-RS collection, navigating away from the collection screen and back used to the end the session and stop the collection from completing. A new change has been implemented that now allows Users to navigate away from the collection screen and back without this happening. An indicator on the collection screen will show the User whether the collection has finished running or not. If another User attempt to run a collection whilst it is in progress a message prompt will be displayed to the User to make them aware of this.</p>
D10-3868	21730871	Defect	Breach Report Issue	<p>When running the Barndoc Breach report it did not exclude bank holidays and weekends if this fell within the date range of the referral being received and the final outcome date. A fix has now been implemented so that the report will now incorporate bank holidays and weekends when calculating breaches.</p>
D10-4667		Defect	Linked e-RS referrals are not indicated	<p>Previously when a linked referral was collected from e-RS, the referral type was not indicated. A label has now been added so that a linked referral is clearly displayed as an "e-RS Linked Referral".</p>
D10-4680		Defect	e-RS doesn't render message on	<p>Previously, if an e-RS collection could not be run in Docman as a result of invalid e-RS</p>

			screen if e-RS details are incorrect	configuration settings nothing was rendered on screen to notify the User of this. A fix has now been implemented to display a message to the User.
D10-4566		Defect	e-RS issue when hyphen exists in service name	When creating a service in Docman, if the name of the service has a hyphen in it and is copy and pasted from e-RS into Docman this would generate a 422 error when collecting. Changes have now been made to support the use of special characters. such as hyphens, within a service name so that this error no longer occurs.

GP Changes

This release contains the following GP specific changes:

Jira ID	Salesforce / Service Now Ref	Type	Title	Description
D10-4386		Feature	PATCHS: Access Patient Record in Clinical System	To save PATCHS Users from having to manually look up a patient in their clinical system, they will now be able to open a patient record in their clinical system from within the PATCHS application. This supports Emis Web and Vision Aeros.
D10-4941		Feature	Add tooltip when Online Services is not available	In cases where it is not possible to control the visibility of a document in Online Services, "Online Services Unavailable" will be displayed in the actions pane with an "?" next to it. By clicking this tooltip Users will be presented with an explanation as to why it is unavailable. It is important to note that declining a Task or stopping a Task will not update the patient visibility. More for information please read the Online Services FAQ which can be accessed from the Resource Centre in Docman 10.
D10-4482	2177850	Defect	Patient sync returning XML error	When running a Patient sync to update patients within Docman 10 an invalid XML error was being generated and patients in Docman were showing a different status to those in the clinical system. A fix has now been implemented to resolve this issue.
D10-3087	DFCT0011415	Defect	Error when accessing patient folders following migration	Due to a folder structure mismatch between Docman 7 and Docman 10 when a migration took place, some patients could not be accessed as a sub-folder was in a non-patient section. This resulted in a sad face error. To resolve this issue the tools used to perform a migration will amend any mismatch of folders detected.
D10-4742	21839844	Defect	Documents incorrectly flagged as duplicates in Capture & Filing	When filing documents received via EDT documents were being incorrectly flagged as duplicates. This occurred when the external system id field was blank for the original document and the incorrectly marked duplicate. As a fix Docman will no longer consider a blank external id value as a match.
D10-4922		Defect	PFS doesn't set Document Visible in	When using a Quick Step to finish a Task as opposed to manually using the Finish action, documents were not being made visible to

			Emis when a Quickstep is used.	Patients via Online Services. The same logic that exists when using the Finish action has now been applied to Quick Steps so that when a User decides that a document can be made visible in the clinical system and uses a Quick step to finish a Task it will be visible to patients via Online Services.
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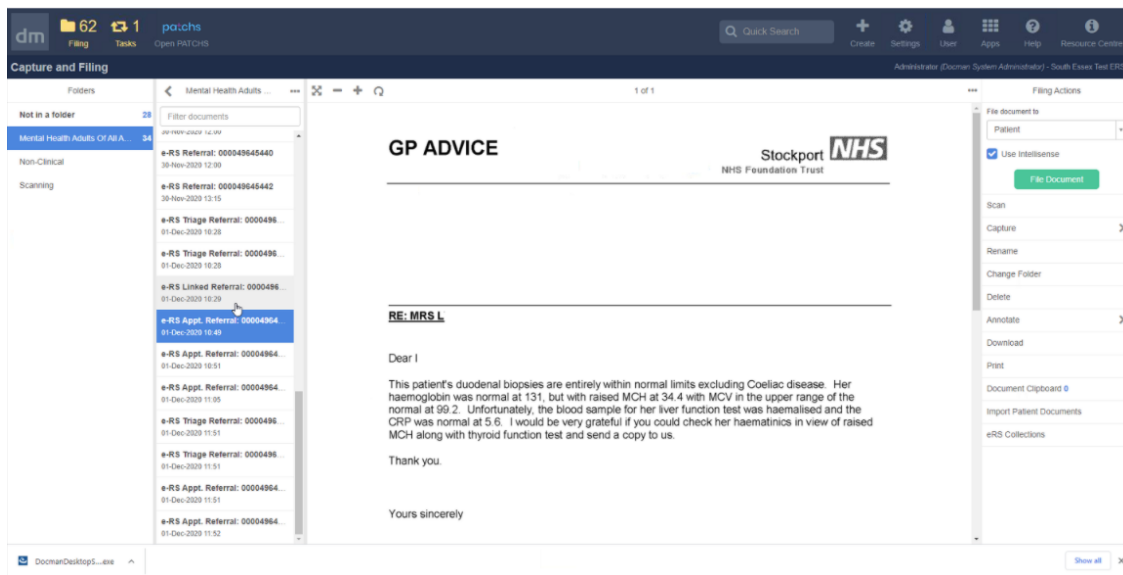
General changes

The following changes have been made that are non-specific to RMS or GP:

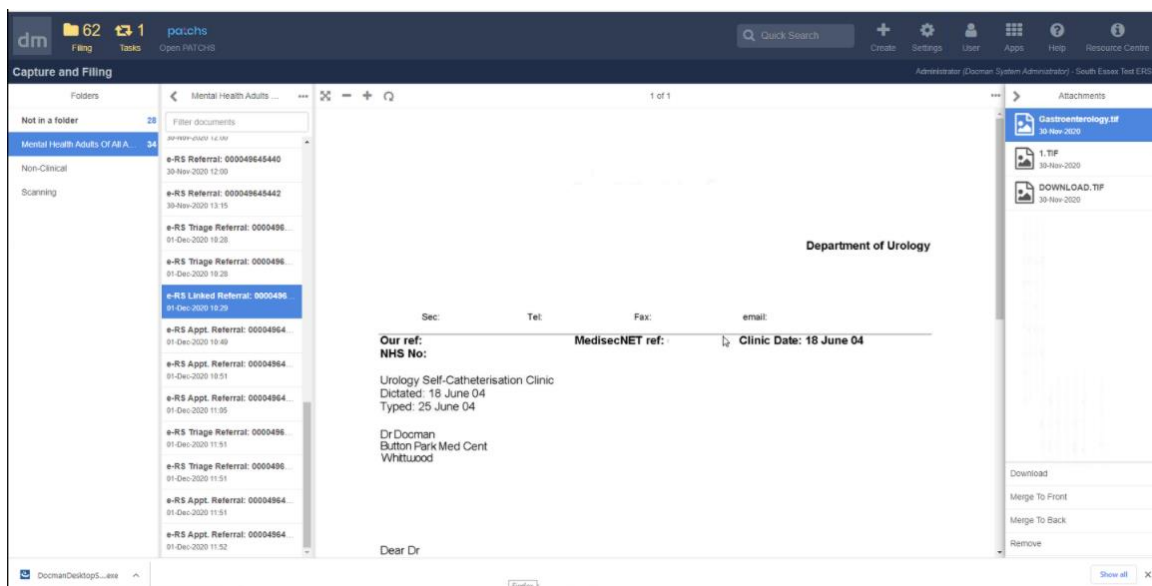
Jira ID	Salesforce / Service Now Ref	Type	Title	Description
D10-4693	DFCT0011397	Defect	Clicking cancel when filing a merge letter keeps the document in filing	When creating a merge letter from within a patient record and then pressing cancel rather than file document, the merge letter remains in the filing queue rather than being deleted. A fix has been added so that once Cancel is selected the merge letter is deleted from the filing queue.

RMS Screenshots

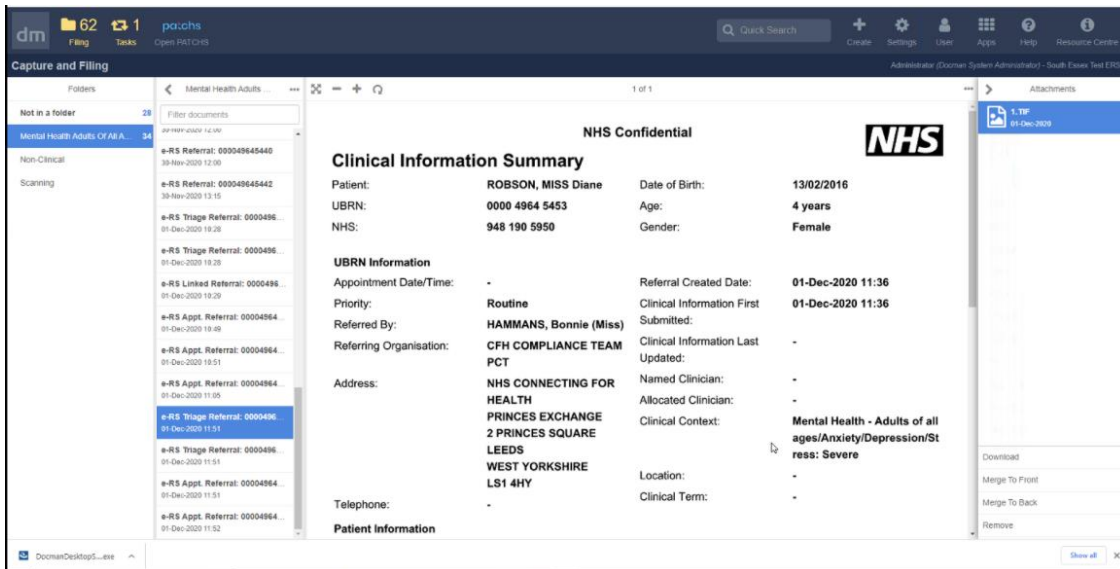
D10-4702 Do not add main e-RS referral letter as attached if "Include CRI" is switched off



CRI switched off: referral letter is the main cover letter – no attachment

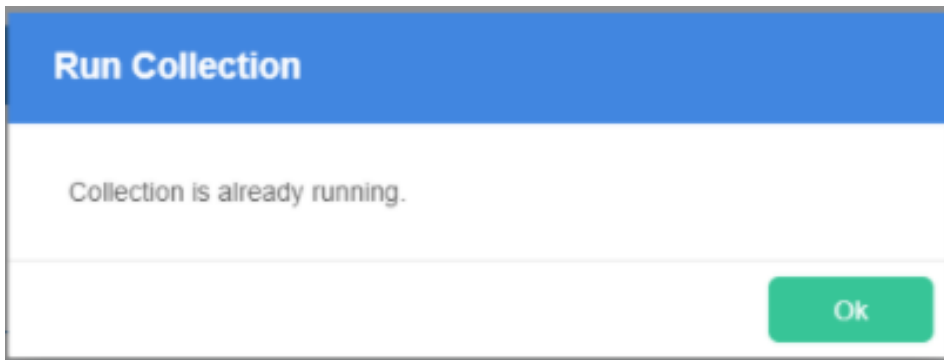


Linked referral



CRI switched on : appears as cover letter and shows additional attachment.

D10-4703 Make e-RS collection process asynchronous

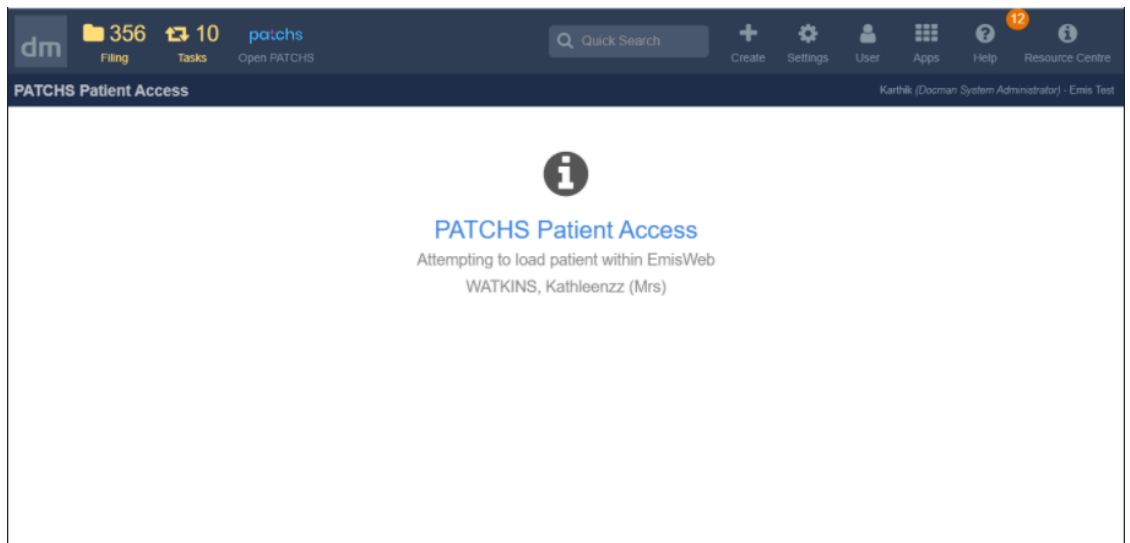
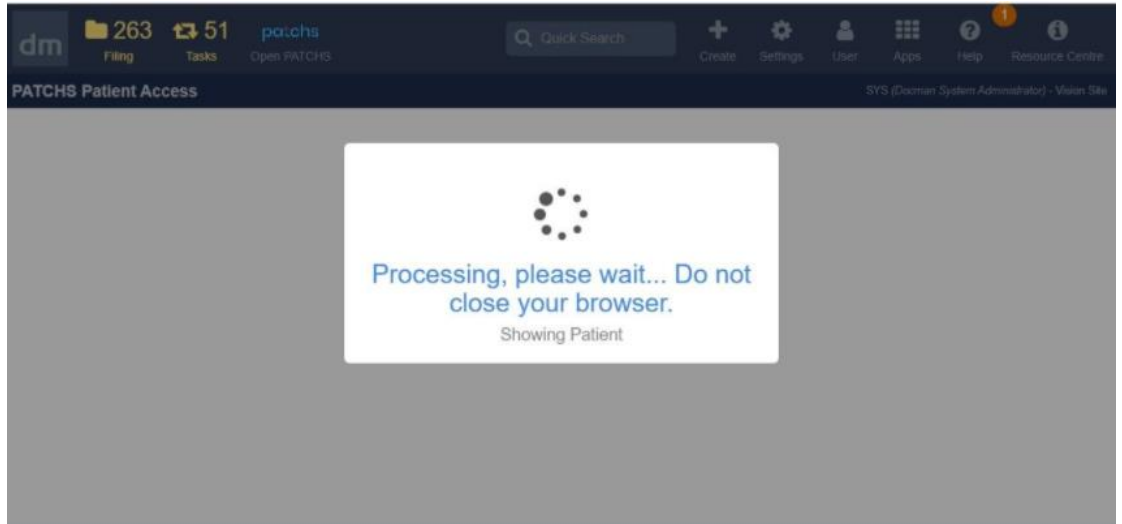


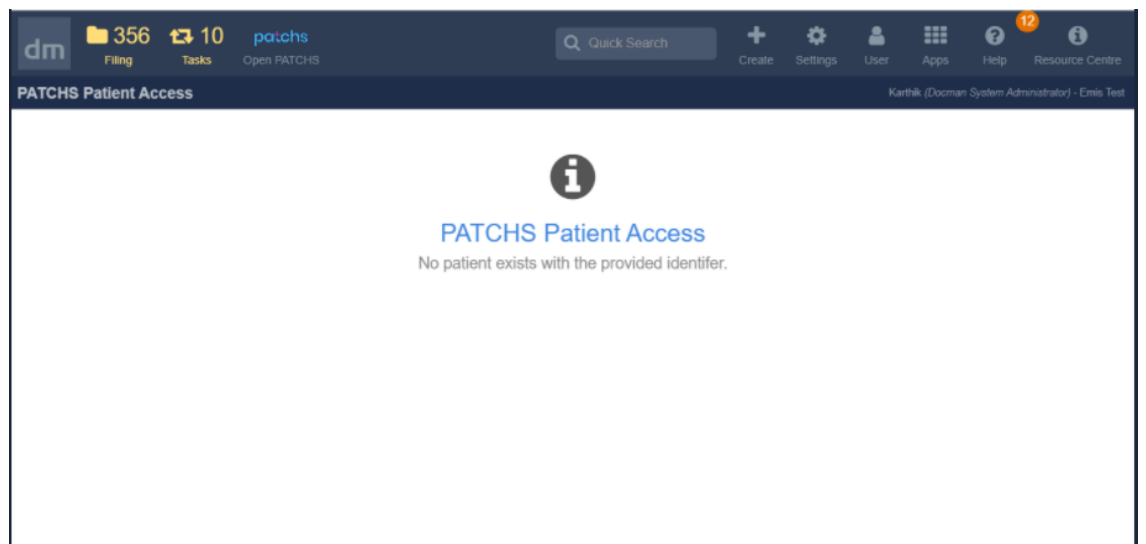
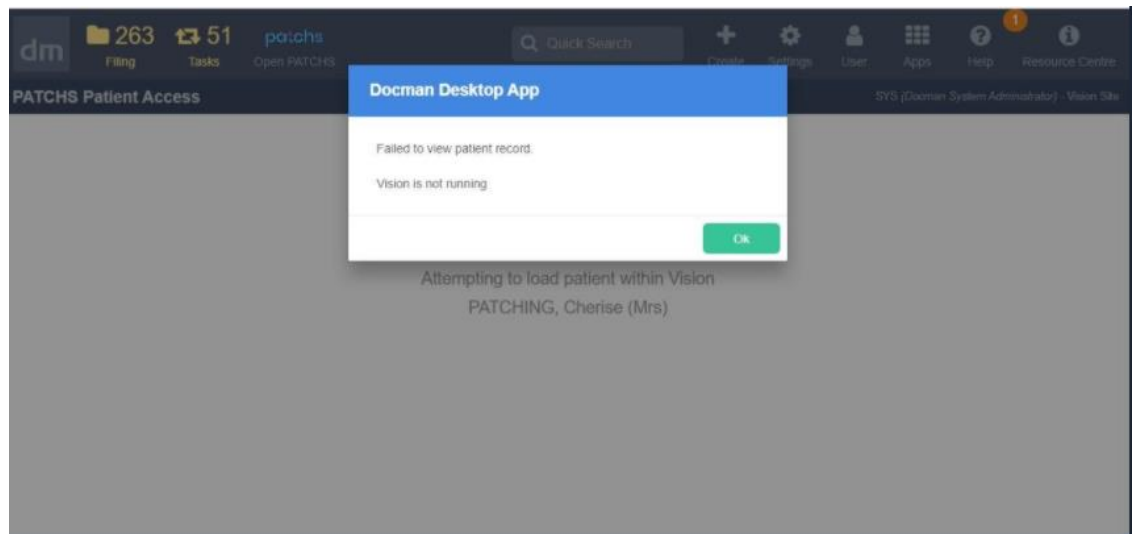
D10-4667 Linked e-RS referrals are not indicated



GP Screenshots

D10-4386 PATCHS: Access patient record in clinical system





D10-4941 Add tooltip when Online Services in unavailable



West Molesey Hospital
High Street
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Create Merge Letter
Workflow Tracker Report
Online Services Unavailable

This document was placed in to workflow before the ability to control the document visibility was enabled for your practice. The default behaviour will be that this document is visible to the patient however, if you wish to make this document non-visible this can be done from within EMIS.