

Docman 10  
ICP.2020.R2.115-117  
External Release Notes



Report created at: 24/03/2020

**Notes / Special Instructions:**

Please note that the AI development work with Spectra will only be enabled for sites participating in the FOT process.

This release contains the following items:

JIRA ID	ServiceNow Ref	Area	Type	Title	Description
<a href="#">D10-2530</a>	DFCT0011346	GP	Defect	Clinical coding using Snomed is not finding the correct code when two or more words are highlighted.	When highlighting a multi-word term within a document to code, for example allergic rhinitis, the search results would not place the exact match at the top of the pile. As a result users had to trawl through the hierarchy to find the specific term they were looking for. Improvements have been made to the functionality so that it will now place the exact match at the top of the search results. As for abbreviations, these can be linked to a specific Snomed term so that when highlighting within a document it will be able to find that term. This can be done by going to Settings > Clinical Coding > Abbreviations
<a href="#">D10-2599</a>	Spectra AI Project	GP	Feature	AI to suggest document description when filing	Docman has integrated AI in to the solution so that when filing patient documents the AI will suggest the description of the document type. This is part of an ongoing project to improve the efficiency of filing documents. Users will be able to see what the AI has suggested and can still change the document description themselves if required.
<a href="#">D10-2600</a>	Spectra AI Project	GP	Feature	AI to inform Spectra of user decision	In order to measure the success of the AI, the decision of the user to accept or amend the document description suggested by AI will be audited. This will enable the AI to learn and increase its accuracy.
<a href="#">D10-2603</a>	Spectra AI Project	GP	Feature	Docman AI Reporting	As a Docman System Administrator users will be able to run a report to view the number of documents processed by AI and the number of document descriptions renamed by the user. This will allow a Practice Manager to see how effective the use of AI has been in terms of filing patient documents. The report can be run by going to Reports > AI reports > AI usage > Run (DSA only)

<a href="#">D10-2810</a>	Spectra AI Project	GP	Feature	All AI notifications must start with AI :	A cosmetic change has been made to the notifications and banners displayed by AI so that they display a double colon after the letters AI.
<a href="#">D10-2813</a>	Spectra AI Project	GP	Feature	Intelisense tab in Filing screen to also display AI results	A cosmetic change has been made to the green Intelisense tab so that once the user clicks on it, it will display clearly what has been suggested by AI and what has been suggested by Intelisense.
<a href="#">D10-2602</a>	Spectra AI Project	GP	Feature	Docman AI Move to filing folders	When a document is received, scanned or uploaded in to Docman, the AI will move to document to the appropriate Capture & Filing folder based on the document name.
<a href="#">D10-2657</a>	e-RS	RMS	Feature	SPCA support for e-RS collections	Functionality has been added so that Administrators can now collect e-RS documents on behalf of multiple clinicians in Docman RMS. Users will be able to select either the Service Provide Clinician (SPC) or Service Provider Clinician Admin (SPCA) role to collect e-RS, if both roles are available to them. This is dependent on the roles associated to the Smart card being used.
<a href="#">D10-2658</a>	e-RS	RMS	Feature	Save e-RS role preferences	The UI in e-RS collections allows users to save e-RS role preferences to their user role so that if for example, an administrator is working on behalf of clinicians, they could save their role preferences so that they don't have to select it each time they want to use the same role.
<a href="#">D10-2739</a>	n/a	GP/RMS	Bug	Application server receiving continuous requests for merge filing	Continuous requests for merge filing on the application server was causing users to experience performance issues and general slowness. This also affected tenants that were not using the merge filing action. A fix has been implemented to improve performance.
<a href="#">D10-2746</a>	DFCT0011386	GP	Defect	Error generated when adding multiple Snomed codes to a document on the filing screen	When users attempted to add more than one Snomed code to a document on the filing screen they were presented with a 'sad face' error message. This has now been resolved.
<a href="#">D10-2822</a>	n/a	RMS	Bug	Docbot ADT sync – A40 message not working	The format in the identifier of ADT merge messages was presented in a different format for some supply systems. A change has been made to account for those variations.
<a href="#">D10-2981</a>	DFCT001141	GP/RMS	Defect	Specific users unable to log in to Docman 10	An issue was identified whereby users could not log in to Docman 10. This was due to a value in the database that was clearing user's settings. A fix has now been implemented amending the affected sql script.

<a href="#">D10-2202</a>	DFCT0011318	GP/RMS	Defect	Unable to rename filing folder	When attempting to rename a filing folder, users would click confirm but the folder would not update with the new name. This has now been resolved.
<a href="#">D10-2877</a>	DFCT0011406	GP	Defect	UI does not refresh changes when making changes to filing folders in the settings console.	When making changes to Document Folders (Settings > Filing > Document Folders) the UI would not automatically refresh. As a result, a user was able to change the change the folder hierarchy in such a way that it created an infinite loop, resulting in performance issues for other tenants. A fix has now been implemented so that the UI will now refresh automatically once a change has been made to a folder.
<a href="#">D10-2844</a>	DFCT0011396	GP	Defect	Unable to access 'Capture' & 'Settings' on the Desktop App	A Windows 7 Extended Security Update was recently released which has resulted in individual machines not being able to access the 'Capture' and 'Settings' elements of the Desktop App. As a result, users with affected machines were not able to scan using the Desktop App. A fix has now been implemented to resolve this issue.

## Screenshots

### D10- 2599 AI to suggest document description with filing

**WOOD, Claire (Mrs)** NHS No: 794 212 3343 Born: 16-Aug-1941 (78y)  
Usual Gp: Dr Brian Harding

**Intellisense detected multiple values.**

AI - Document Type set

Event Date: 04/11/1959 File Date: 27/02/2020

Document Type: admin letter

Organisation: [Empty]

Care Setting: Cardiology

Test: [Empty]

Symptoms: [Empty]

Urgency: [Empty]

Triage: [Empty]

Referral Type: [Empty]

Folder: Cardiology

Notes: [Empty]

Do Not Share

Tags: Select tags

Buttons: Change Patient, View in Demo System, Save, Cancel

### D10-2602 Docman AI move to filing folder

**Not in a folder 507**

Filter documents

20170830103313  
19-Feb-2020 12:53  
Pratik Shetty

20170830102929  
19-Feb-2020 12:50  
Pratik Shetty

20170830102929  
19-Feb-2020 11:40  
Pratik Shetty

20170830103354  
19-Feb-2020 11:29  
Pratik Shetty

merge  
19-Feb-2020 07:00

merge  
18-Feb-2020 12:54  
Pratik Shetty

merge  
18-Feb-2020 11:32  
Pratik Shetty

Discharge  
18-Feb-2020 09:51  
Admin

-Add  
14-Feb-2020 07:22  
Pratik Shetty

20170830102817

**Document will be previewed here**  
Please use the document list to the left to preview a document.

Filing Actions

File document to: Patient

Use Intellisense

File Document

Scan

Capture

Rename

Change Folder

Delete

Annotate

Download

Print

Document Clipboard 0

Import Patient Documents

Document Collections

eRS Collections

Document(s) Captured and moved to Admin folder

## D10-2603 – AI Reporting

Report Filter: AI Usage Results: 74

Creation Date: 01/02/2020 to 28/02/2020

74 Total Number of Predictions | 52 Unmatched Count | 29.73% Match Percentage

Created Date	AI Description	Used Description
07/02/2020		Clinical Letter
07/02/2020		Surgery documents
07/02/2020		Clinical Letter
07/02/2020		Clinical Letter
07/02/2020		Clinical Letter
07/02/2020		Surgery documents
11/02/2020	admin letter	Clinical Letter
11/02/2020		Surgery documents
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	admin letter	Clinical Letter
11/02/2020	discharge summary report	discharge summary report
11/02/2020	discharge summary report	discharge summary report

Run Report

Actions: Export Result, Add to My Reports, Add to Shared Reports

## D10-2810 All AI notifications to start with AI:

NHS No: 453 760 0081 Born: 01-Sep-1953 (66y)  
Usual Gp: Dr Emis Test

Intellisense detected multiple values. [X]

AI: Description set. [X]

Templates: None

Event Date: 19/12/2014 [i] File Date: 24/02/2020

Description: admin letter [i]

Organisation: [ ]

Department: Out Of Hours Service [i]

Test1: [ ]

Symptoms: [ ]

Urgency: [ ]

Triage: [ ]

Referral Type: [ ]

Folder: Unknown Folder [i] [ ] [X]

Notes: [ ]

Do Not Share

Tags: Select tags

Change Patient | View in Demo System | Save | Cancel

This exact document has already been filed to this item 9 times. [Click here to view](#)

Intellisense detected multiple values.

AI: Document Type set.

Templates: None

Event Date: 06/05/1969 File Date: 24/02/2020

Document Type: admin letter

Organisation: Manchester General Hospital

Care Setting: Physiotherapy

Test1:

Folder: Physiotherapy

Notes:

Do Not Share

Tags: Select tags

Create Review: Start Review immediately after filing

Start Clinical Coding immediately after filing

Add Document link to DemoSystem

Change Patient View in Demo System Save Cancel

**D10-2813 Intellisense tab in Filing screen to also display AI results**

NHS No. 194 002 2656 Born 04-Jun-1998 (21y)  
Usual Gp Dr Emis Test

Intellisense detected multiple values.

AI: Document Type set.

Templates: None

Event Date: 15/01/1959 File Date: 24/02/2020

Document Type: admin letter

Organisation: Manchester Royal Eye

Care Setting: Radiology

Test1:

Folder: Unknown Folder

Notes:

Do Not Share

Tags: Select tags

Create Review: Start Review immediately after filing

Start Clinical Coding immediately after filing

Add Document link to DemoSystem

Document Security  Allow Access  Restrict Access

Change Patient View in Demo System Save Cancel

AI - Document Type  
admin letter  
Intellisense - Document Type  
Referral Letter

Intellisense detected multiple values.

AI: Document Type set.

Templates None

Event Date 15/01/1959 File Date 24/02/2020

Document Type admin letter

Organisation Manchester Royal Eye

Care Setting Radiology

Test1

Folder Unknown Folder

Notes

Do Not Share

Tags Select tags

Create Review Start Review immediately after filing

Start Clinical Coding immediately after filing

Add Document link to DemoSystem

Document Security  Allow Access  Restrict Access

Change Patient View in Demo System Save Cancel

- AI - Document Type
- admin letter
- Intellisense - Document Type
- Referral Letter