# Docman 10 ICP.2020.R2.115-117 External Release Notes



Report created at: 24/03/2020

#### **Notes / Special Instructions:**

Please note that the AI development work with Spectra will only be enabled for sites participating in the FOT process.

This release contains the following items:

JIRA ID	ServiceNow Ref	Area	Туре	Title	Description
<u>D10-</u> 2530	DFCT0011346	GP	Defect	Clinical coding using Snomed is not finding the correct code when two or more words are highlighted.	When highlighting a multi-word term within a document to code, for example allergic rhinitis, the search results would not place the exact match at the top of the pile. As a result users had to trawl through the hierarchy to find the specific term they were looking for. Improvements have been made to the functionality so that it will now place the exact match at the top of the search results. As for abbreviations, these can be linked to a specific Snomed term so that when highlighting within a document it will be able to find that term. This can be done by going to Settings > Clinical Coding > Abbreviations
<u>D10-</u> 2599	Spectra AI Project	GP	Feature	Al to suggest document description when filing	Docman has integrated AI in to the solution so that when filing patient documents the AI will suggest the description of the document type. This is part of an ongoing project to improve the efficiency of filing documents. Users will be able to see what the AI has suggested and can still change the document description themselves if required.
<u>D10-</u> 2600	Spectra Al Project	GP	Feature	Al to inform Spectra of user decision	In order to measure the success of the AI, the decision of the user to accept or amend the document description suggested by AI will be audited. This will enable the AI to learn and increase its accuracy.
<u>D10-</u> <u>2603</u>	Spectra AI Project	GP	Feature	Docman AI Reporting	As a Docman System Administrator users will be able to run a report to view the number of documents processed by AI and the number of document descriptions renamed by the user. This will allow a Practice Manager to see how effective the use of AI has been in terms of filing patient documents. The report can be run by going to Reports > AI reports > AI usage > Run (DSA only)

<u>D10-</u> <u>2810</u>	Spectra Al Project	GP	Feature	All AI notifications must start with AI :	A cosmetic change has been made to the notifications and banners displayed by AI so that they display a double colon after the letters AI.
<u>D10-</u> 2813	Spectra Al Project	GP	Feature	Intelisense tab in Filing screen to also display Al results	A cosmetic change has been made to the green Intelisense tab so that once the user clicks on it, it will display clearly what has been suggested by AI and what has been suggested by Intelisense.
<u>D10-</u> 2602	Spectra Al Project	GP	Feature	Docman Al Move to filing folders	When a document is received, scanned or uploaded in to Docman, the AI will move to document to the appropriate Capture & Filing folder based on the document name.
<u>D10-</u> 2657	e-RS	RMS	Feature	SPCA support for e-RS collections	Functionality has been added so that Administrators can now collect e-RS documents on behalf of multiple clinicians in Docman RMS. Users will be able to select either the Service Provide Clinician (SPC) or Service Provider Clinician Admin (SPCA) role to collect e-RS, if both roles are available to them. This is dependent on the roles associated to the Smart card being used.
<u>D10-</u> 2658	e-RS	RMS	Feature	Save e-RS role preferences	The UI in e-RS collections allows users to save e-RS role preferences to their user role so that if for example, an administrator is working on behalf of clinicians, they could save their role preferences so that they don't have to select it each time they want to use the same role.
<u>D10-</u> 2739	n/a	GP/RMS	Bug	Application server receiving continuous requests for merge filing	Continuous requests for merge filing on the application server was causing users to experience performance issues and general slowness. This also affected tenants that were not using the merge filing action. A fix has been implemented to improve performance.
<u>D10-</u> 2746	DFCT0011386	GP	Defect	Error generated when adding multiple Snomed codes to a document on the filing screen	When users attempted to add more than one Snomed code to a document on the filing screen they were presented with a 'sad face' error message. This has now been resolved.
<u>D10-</u> 2822	n/a	RMS	Bug	Docbot ADT sync – A40 message not working	The format in the identifier of ADT merge messages was presented in a different format for some supply systems. A change has been made to account for those variations.
<u>D10-</u> 2981	DFCT001141	GP/RMS	Defect	Specific users unable to log in to Docman 10	An issue was identified whereby users could not log in to Docman 10. This was due to a value in the database that was clearing user's settings. A fix has now been implemented amending the affected sql script.

<u>D10-</u> 2202	DFCT0011318	GP/RMS	Defect	Unable to rename filing folder	When attempting to rename a filing folder, users would click confirm but the folder would not update with the new name. This has now been resolved.
<u>D10-</u> <u>2877</u>	DFCT0011406	GP	Defect	UI does not refresh changes when making changes to filing folders in the settings console.	When making changes to Document Folders (Settings > Filing > Document Folders) the UI would not automatically refresh. As a result, a user was able to change the change the folder hierarchy is such a way that it created an infinite loop, resulting in performance issues for other tenants. A fix has now been implemented so that the UI will now refresh automatically once a change has been made to a folder.
<u>D10-</u> <u>2844</u>	DFCT0011396	GP	Defect	Unable to access 'Capture' & 'Settings' on the Desktop App	A Windows 7 Extended Security Update was recently released which has resulted in individual machines not being able to access the 'Capture' and 'Settings' elements of the Desktop App. As a result, users with affected machines were not able to scan using the Desktop App. A fix has now been implemented to resolve this issue.

#### Screenshots

## D10- 2599 AI to suggest document description with filing

dm 1778			<b>Q</b> Quick		+ Create S	🗱 ettings	Luser	Apps	() Help
Capture and Filing > Intellisense > File Document	t								
WOOD, Claire (Mrs)					NHS No. Usual Gp	794 212 3 Dr Brian	343 Born Harding	16-Aug-19	9 <b>41</b> (78y)
X - + Q	1 of	1	 	In	tellisense detect	ed multipl	e values.		×
					AI: Docume	nt Type s	et.		×
	Oxleas NHS Foundation Trust	oving lives		Templates	None				•
	30 January 2020	Greenwich Community Health Services Long Term Conditions Team 161 Golde Luigh Luigh Hill Abbry Wood		Event Date *	04/11/1959	i	File Date *	27/02/203	20
	Patient: Mr Guy Borris	5E2 DAY Tel: 020 8319 7078 Fax: 020 8319 7107		Document Type *	admin letter				i
	DOB: 04/11/1959 NHS Number: 947 611 6447			Organisation			Al - Docume	ant Type	
	Diagnosis: Atrial Fibrillation			Care Setting	Cardiology		Intellisense	- Document T	Type
	Clinical Type: Follow up			Test1		- L.	Clinical Le	tter	
	GP Actions: Please provide repeat prescription	for increased dose of bisoprolol		Symptoms					
	Dear Dr Watson I saw Mr Borris today for a follow up appointment	for his atrial fibrillation which we diagnosed last		Urgency					
	year. I'm pleased to report that he's doing very we The only issue to note is that his pulse is slightly n	ell and is completely asymptomatic. raised and I have taken the liberty of increasing		Triage					
	given him a prescription for a 2 weeks and would prescription.	be grateful if you could please amend his repeat		Referral Type					
	Kind regards Dr Dwight			Folder	Cardiology			i	×
				Notes					
				Tane		;			_
				Tays	Select tags				
				Change Patient	View in Dem	o System		Save	Cancel

## D10-2602 Docman Al move to filing folder

dm 1248 1	<b>LJ 1</b> Ta	227 sks		Q Quick Search	Create	Settings	<b>a</b> User	Apps	l
Capture and Filing									
Folders		Not in a folder 505 ••••					Filin	g Actions	
Not in a folder	507	Filter documents				File d	ocument to		
Admin * Audiology	3 668	20170830103313 19-Feb-2020 12:53 Pratik Shetty	Document will be previewed here			Pa	tient Jse Intelliser	ise	
Test ardiology	13 20	20170830102929 19-Feb-2020 12:50 Pratik Shetty	Please use the document list to the left to preview a document.			Scan	File	ocument	
H TEST FOLDER1	1	20170830102929 19-Feb-2020 11:40 Pratik Shetty				Capt	ure ame		
ischarge eneral	2	20170830103334 19-Feb-2020 11:29 Pratik Shetty				Char	nge Folder te		
eeds General Infirmary		merge 19-Feb-2020 07:00				Anno	otate		
erge Documents erae Documents	1	merge 18-Feb-2020 12:54				Print	niodu		
midr	4	Pratik Shetty				Docu	iment Clipbo	ard O	
n-Clinical	18	merge 18-Feb-2020 11:32				Impo	rt Patient De	cuments	
enamed Automation Folder	3	Discharge				Docu	iment Collec	tions	
canning	2	18-Feb-2020 09:51 Admin				eRS	Collections		
		~Add 14-Feb-2020 07:22 Pratik Shetty					Document moved t	s) Capture Admin fo	
		20170830102817							

### D10-2603 – Al Reporting

leport.PNG <b>1247 13 1</b> P <b>dm</b> <sup>B</sup> Filing Tas	236 sks			Settings User Apps Help
Reports				atty (Docman System Administrator) - India Testing
V Report Filter	Ai Usage		Results:	74 Actions
Creation Date				Export Result
01/02/2020 28/02/2020	74	52 29.73%		Add to My Reports
	Total Number of Predictions	Unmatched Count Match Percentage		Add to Shared Reports
	Created Date	Ai Description	Used Description	
	07/02/2020		Clinical Letter	
	07/02/2020		Surgery documents	1
	07/02/2020		Clinical Letter	
	07/02/2020		Clinical Letter	
	07/02/2020		Clinical Letter	
	07/02/2020		Surgery documents	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020		Surgery documents	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020	admin letter	Clinical Letter	
	11/02/2020	admin letter	Clinical Letter	
Dup Depart	11/02/2020	discharge summary report	discharge summary report	
Run Report	11/02/2020	discharge summary report	discharge summary report	

#### D10-2810 All Al notifications to start with Al:

	NHS No. <b>453 760 0081</b> Born <b>01-Sep-1953</b> (66y) Usual Gp <b>Dr Emis Test</b>
In	tellisense detected multiple values.
	Al: Description set.
Templates	None v
Event Date *	19/12/2014 <b>i</b> File Date * 24/02/2020
Description *	admin letter i
Organisation	
Department	Out Of Hours Service i
Test1	
Symptoms	
Urgency	
Triage	
Referral Type	
Folder	Unknown Folder i ×
Notes	
_	
Tags	Select tags
Change Patient	View in Demo System Save Cancel

This exact document has already been filed to this item 9 times. <u>Click</u> × <u>here to view</u>							
Intellisense detected multiple values.							
AI: Document Type set.							
Templates None							
Event Date *	06/05/1969 i File Date * 24/02/202	20					
Document Type *	admin letter	i					
Organisation	Organisation Manchester General Hospital						
Care Setting	Physiotherapy	i					
Test1							
Folder	Physiotherapy i ····	×					
Notes							
	Do Not Share						
Tags	Select tags						
Create Review	Create Review Start Review immediately after filing						
	Start Clinical Coding immediately after filing						
_	Add Document link to DemoSystem	*					
Change Patient	View in Demo System Save	Cancel					

## D10-2813 Intelisense tab in Filing screen to also display AI results

		NHS No. <b>194 002 2656</b> Bo Usual Gp <b>Dr Emis Test</b>	om 04-Jun-1998 (21y)
•••	In	tellisense detected multiple values.	×
Î		AI: Document Type set.	×
L	Templates	None	•
I.	Event Date *	15/01/1959 i File Date	* 24/02/2020
l	Document Type *	admin letter	i
L	Organisation	Manchester Royal Eye Al - Docu	iment Type
L	Care Setting	Radiology Intellisen	se - Document Type
l	Test1	Referral	Letter
	Foldor	Unknown Polder	1
	Notes		
		Do Not Share	
	Tags	Do Not Share Select tags	
	Tags Create Review	Do Not Share     Select tags     Start Review immediately after fill	ing v
	Tags Create Review	Do Not Share Select tags Start Review immediately after fill Start Clinical Coding immediate	ing v Hy after filing
	Tags Create Review	Do Not Share Select tags Start Review immediately after fili Start Clinical Coding immediate Add Document link to DemoSys	ing v Ay after filing stem
	Tags Create Review Document Security	Do Not Share Select tags Start Review immediately after fill Start Clinical Coding immediate Add Document link to DemoSys Allow Access O Restrict Acc	ing + Hy after filing stem
	Tags Create Review Document Security	Do Not Share Select tags Start Review immediately after fili Start Clinical Coding immediate Add Document link to DemoSys Allow Access Restrict Acc	ing v Hy after filing Istem

		NHS No. 1 Usual Gp	94 002 Dr Emi:	2656 Born s Test	04-Jun-1	1 <b>998</b> (21)	y)
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Â		Al: Documen	t Type s	set.		×	l
L	Templates	None				*	I
I.	Event Date *	15/01/1959	i	File Date *	24/02/20	)20	J
L	Document Type *	admin letter				i	
	Organisation	Manchester Roy	al Eye	Al - Docum	ent Type		
	Care Setting	Radiology		Intellisense	er - Document '	Туре	
	Test1			Referral L	etter		
	Folder Onknown Folder 1 ····						11
	Notes						l
		Do Not Share					l
	Tags	Select tags					l
	Create Review	Start Review im	mediate	liately after filing			
		Start Clinical (	Coding i	immediately	after filing		
	Add Document link to DemoSystem						
	Document Security	estrict Acces	s				
		· · · · · · · · · · · · · · · · · · ·					¥
+	Change Patient	View in Demo	System	1 I	Save	Cancel	