

**RELEASE NOTE** 

# **Docman Connect**

**Customer Release** 

Version 2.233.3

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# What's New?

### UI/UX Changes to the Document List Filters

In Docman Connect, users can apply filters to the documents shown in the Document List. These filters include the source user, the organisation the document was sent to, the document ID or the patient's name. Previous user research identified some issues with the appearance and efficiency of the current filters. We've now introduced some changes to these filters with new functionality and changes to the appearance. Please find more information on the changes below.



# Filters: Provide configuration and user choice between which filter method to use (old/new)

Internal reference DCMC-3769

#### Description

As part of the work to improve the functionality and appearance of the Document List filter panel, some additional configuration settings have been created. Admin / PCTI users can access the 'Document List Filter' configuration settings by going to the System Configuration page.

There are four available settings which the user can choose from:

Case 1 - Old Filter only

- Users will see the old Document List filter panel
- There will be no option for users to use the new filter panel

Case 2 - Old Filter by default and option to switch to New Filters

- Users will see the old Document List filter panel by default
- Users will have the option to toggle between the old and new filter panel by selecting 'Use New Filters' or 'Use Old Filters' on the Document List page
- When users log out and log back in, the old filter panel will be the default setting

Case 3 - New Filter by default and option to switch to Old Filters

- Users will see the new Document List filter panel by default
- Users will have the option to toggle between the new and old filter panel by selecting 'Use Old Filters' or 'Use New Filters' on the Document List page
- When users log out and log back in, the new filter panel will be the default setting

Case 4 - New Filter only

- Users will see the new Document List filter panel
- There will be no option for users to use the old filter panel



Documen	t List Filter	Nhs Mail Auth Configuration				
Use New Document List Filters	OldFilterDefault	*				
	OldFilterOnly					
Save Settings	OldFilterDefault NewFilterDefault NewFilterOnly					

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DocListFilterImprovements - Create basic filter UI on new Document List

Internal reference DCMC-3357

#### Description

The Document List filter panel now slides out from the right of the screen (as opposed to the previous filter panel which dropped down from the top). Selecting the 'Edit' button will activate the filter panel on the right of the screen. The user can add / edit / save filters via the scrollable filter panel. Selecting the 'Cancel' button will collapse the filter panel.

#### **Old Filter Panel Appearance**

DocmanConnect	Capture Document List	Document Counts •					😭 Admin	♥ A Joanna James ♥	Roles -	Resource Centre	Hel
Delivery Console: Doc	iment List										
Saved Filters None	¥.	Filter Reset									
Set Filter as Default Sa	ve Filter Delete Filter										
Service Status	All	*									
Deleted	Show All	Show Ad -									
Sent to Organisation	Start typing to begin search	Start typing to begin search.									
Source Group	Shou Al +										
Source User	Start typing to begin search			*							
Id											
Guid											
External System Id											
Patient Id											
Patient Name											
Information											
From Created Date	8										
To Created Date	8										
MRN											
Id Patie	at Name	Sent To	Created Date	Status	Patient Id	Source Group	Original Sending Person	Information		Actions	
1814342 DONO	TUSE XXTESTPATIENT-ABDF	S12345 Support Docman 7 Test	01/12/23 10.05	Rejection Resolved	9990548809		Natalie Charlton	2 Rejections		•	
vascriotvoid(0) 103 Mighty	Mousey	demo66 No longer in use by benenden	09/12/22 14:51	Rejection Resolved	6666666666		Cherelle Grae	2 Rejections			

#### **New Filter Panel Appearance**

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ы	Patient Name	Sent To	Created Date	Status	Patient id	Source Group	Original Sending Person	Info	Sent to organisation	
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1691145	Blogs Joe	SUPPORTO Support 1	25/10/21 12:22	Rejected	9393933333		Dr Doctor	REA	Source user	
central -	Diops Joe	SUPPORTON Support 1	19/10/21 09:22	[Rejected]	99999393999		Dr Doctor	Nam REJC	Input text	
								Nam	Input text	
001429	Ronald Olson	SUPPORTON Support 1	03/02/23 10:29	Rejected	7134588056		Dr Otha Fisher	REA		
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# DocListFilterImprovements - migrate fields from old document list/filters to new

Internal reference DCMC-3394

#### Description

Following the changes to the appearance of the filter panel in the Document List, all the available fields were migrated over from the old filter panel to the new filter panel. The filters were tested extensively using different user types and user scenarios including the use of multiple filters at once.



#### DocListFilterImprovements - Saving custom filters.

Internal reference DCMC-3433

#### Description

The old Document List filter panel allowed users to save a customer filter. The custom filter would then appear in the Saved Filters dropdown menu. However, when selecting a custom filter, users had to click 'Filter' after they had made their selection to apply the custom filter.

The new filter panel still allows users to save a custom filter using the 'Save Filter' button at the bottom of the panel. However, when a saved filter is selected from the dropdown menu on the Document List, it will be automatically applied and the individual filters will be shown in the chips at the top of the list.

Users can select the refresh button to clear all selected filters. If a user selects a saved filter from the dropdown menu and makes any changes to the filter selection, the 'Saved Filters' field will be greyed out and the user will be able to save this as a new custom filter. Users can also delete a saved filter by selecting the bin icon.

Title		×	
Saved Filters			Id
Admin Filter	· C t	1	
Set as default			Guid
Service Status			External system Id
All	Ŧ		
Document Status			Patient Id
All	Ŧ		
Deleted			Information
Non-Deleted Only	Ŧ		
Sender Type			From Created Date
Show All			<b>m</b>
Destination Type			To Created Date
Show All	Ŧ		
Clinical Provider			
Show All			Cancel Save Filter Apply
Sender organisation			
Start typing to begin search	Ŧ		
Destination organisation			
Start typing to begin search	*		
Source Group			
Start typing to search	*		





DocListFilterImprovements - Give customers the ability to select 'multiple' values per field.

Internal reference DCMC-3434

#### Description

The new filter panel allows users to select more than one value in the 'Service Status', 'Send from Organisation' and 'Send to Organisation' fields. This reduces the need for searches to be repeated and improves the efficiency of the filter process.

This multi-selection functionality is limited for some user roles:

- Admin User/PCTI User Can select none, one or multiple values in all three of the 'Service Status', 'Send from Organisation' and 'Send to Organisation' fields
- **Sending User** Can select none, one or multiple values in the 'Service Status' and 'Send to Organisation' fields
- **Collection User** Can select none, one or multiple values in the 'Service Status' and 'Send from Organisation' fields



DocListFilterImprovements - Design and implement 'badges/chips' for applied filters

Internal reference DCMC-3435

#### Description

Any filters which are applied to the document list via the new filter panel will be indicated at the top of the page in a series of chips. If a user makes any changes to the filter selection, the chips will update accordingly.

#### **New Filter Chips**

#### Saved Filters

	*	Edit	Reset	Use old filters	
Service Status: Received, Accepted, Delivered	From Cre	ated Date	e: (01/04/20	Deleted:	Non-Deleted Only

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### Document List Filter Enhancement | Increase number of saved filters

Internal reference DCMC-3657

#### Description

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As part of the work to improve the functionality and efficiency of the filters in the Document List, the maximum number of save filters a user can have has been increased from five to twenty. This will save time and ensure that users can create as many saved filters as they require without having to delete an existing saved filter.



#### Filters: Anchor actions button in current section of pane in view

Internal reference DCMC-3768

#### Description

In addition to the changes to the filter panel described above, the action buttons within the panel 'Cancel', 'Save Filter' and 'Apply' have been anchored to the section of the panel which is being viewed. This means that, regardless of the section of the panel a user is viewing, the action buttons are accessible without having to scroll to the bottom of the page.



#### **Improve Document List Filters - Date Period Search**

#### Internal reference DCMC-2668

#### Description

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A new field has been added to the new Document List filter panel which allows users to select a specific date period they would like to filter by. The date periods users can choose from are:

- Yesterday
- Last 48 hours
- Last Week
- Last Month
- Last Year

These set date periods are in addition to the date-picker fields which allow users to specify 'From Created Date' and 'To Created Date' dates to filter by. Users can only use one method to filter by date. For instance, if a preset date period is selected, the 'From Created Date' and 'To Created Date' filters are greyed out.

If a user saves a filter with one of these preset date periods, the parameters will update automatically. For instance, if a user saves a filter using the 'Last Year' date period and uses it to search the Document List on 1<sup>st</sup> January 2024, the search will return all documents from 1<sup>st</sup> January 2024 to 1<sup>st</sup> January 2023. If they use this saved filter again on 2<sup>nd</sup> January 2024, the search will return all documents from 2<sup>nd</sup> January 2024 to 2<sup>nd</sup> January 2023.



## What's New?



#### **Remove REJ06 rejection reason**

Internal reference DCMC-4176

#### Description

We have removed the Custom Reason rejection, currently this rejection can be used by practices to reject a document with the option for the practice to provide a free text comment to provide their reasoning.

We have removed the Custom Reason rejection because our research showed that it was not being used effectively and was creating additional work for both senders and GP practices.

We recently introduced two additional rejection reasons, 'Deceased/End of Life' and 'Invalid Document'. Through our investigations, we found that the majority of the Custom Reason rejections we reviewed should have been rejected using one of these new rejection reasons instead.

# **Defect Fixes**

#### NHSMail - ConBot not proceeding beyond first mailbox

Internal reference DCMC-4206

#### Problem

An issue was detected with the Connect process to trigger collections from NHSMail mailboxes. The automated process is intended to collect from an NHSMail mailbox before moving on to the next mailbox and repeating the process. It was found that the collector was getting stuck and was not proceeding beyond the first mailbox.

#### Resolution

The issue was found to be due to a loop created when an 'attachment type' filter was applied to an NHSMail collection. The team have resolved this issue to ensure the loop is broken and the collector can proceed through each of the NHSMail mailboxes.



### **Current Issues**

#### File Size 'bloating' post conversion

Internal reference DCMC-3480

#### Problem

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

#### Kind Regards, The Docman Connect Team

DocmanConnect

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