

RELEASE NOTE

# Docman Connect

Customer Release

Version 2.238.5

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# What's New?



## Ability to download a sent document in Connect

Internal reference DCMC-4224

### Description

Previously, Docman Connect users have been able to download a document that has been sent from their organisation. However, this functionality has been restricted to documents that are in 'Rejected' or 'System Error' status. When a user downloads a 'Rejected' or 'System Error' document, the status is automatically updated to 'Rejection Resolved'.

In this release, we have added the ability for Docman Connect users to download a sent document, no matter what the document's status is. When a user downloads a 'Rejected' or 'System Error' document, the status will still automatically update to 'Rejection Resolved', in line with the existing functionality. When a user downloads a sent document with any other status (e.g. 'Delivered' or 'Accepted'), there will be no update to the document status.

**Automatically unlock user accounts when admin sends a password reset**

Internal reference DCMC-4225

**Description**

Docman Connect admin users can manage the accounts of users in their organisation. Admin users can issue a password reset email or unlock a user’s account if it has been locked (accounts may be locked if the user has exceeded the login attempt limit).

However, admin users have reported that, if a user’s account is locked and they issue a password reset email, the user’s account will remain locked even after they have reset their password. To reduce the additional steps and subsequent user support requests, user accounts will now be automatically unlocked when an admin user issues a password reset email.

The password reset email process is unchanged:

System Configuration

Database Hosts

Groups

Users

Roles & Features

API Consumers

Primary Care Networks

Organisations

Organisation Contracts

Document Collections

Application Cache

Error Log

Migrations

Org Code PCTI

User Name

Full Name \*

Roles \* PCTI Admin

Assign one or more Roles.

Password Reset Email \*

Set this to enable the user to reset their own password.

Reset Password

Password has expired

Reset Password  Check this option to force the user to change their password when they login.

Account Inactive  Check this option to suspend this user account.

Account Locked  This option will be set when this user has locked their account.

 **Update the account lockout process and message**

Internal reference DCMC-4226

**Description**

In this release we have made some changes to the user account lockout process. Previously, the account lockout process which temporarily locked users' accounts when they exceeded the acceptable number of login attempts was unclear and inconsistent. To increase the security of the Docman Connect Console and ensure consistency for all users, we have implemented a limit of five login attempts.

If a user exceeds the limit of five login attempts, their account will be temporarily locked for fifteen minutes. Once this fifteen minute lockout period has ended, the user's account will be automatically unlocked, and they will have another five login attempts.

**Sign in to Continue**

Organisation Code

User Name or Email Address

Password

Login attempts exceeded - Your account has been temporarily locked. It will be automatically unlocked after 15 minutes. Please contact your Docman Administrator for assistance if you need urgent access to your account.

[Can't access your account?](#)

This cycle of login attempts and lockouts will continue three times, after which the user's account will be locked indefinitely. In this instance, the user's account can only be unlocked by an admin user.

Docman Connect admin users can use the existing account unlock and password reset functions in the Edit User page. If an admin user issues a password reset email at any time, the user's account will be automatically unlocked, and any temporary lockout period will be ended.

## Current Issues



### File Size 'bloating' post conversion

Internal reference DCMC-3480

#### **Problem**

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

Kind Regards, The Docman Connect Team

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