



## Release Notes

Docman 75500.46

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## Overview

Docman 75500.46 contains a mixture of medium and high priority defect fixes.

## 75500.46 Changes

This release contains the following changes:

Jira ID	Salesforce / Service Now Ref	Type	Title	Description
DEDT-477	21807903	Defect	GP Sync failing	<p>When running a GP sync in 75500 patches 41 - 43 users were receiving the following error:</p> <p>"Synchronisation Failed: Operation is not allowed when the object is closed"</p> <p>When investigating this further, it was noticed that some connection errors were being generated. This suggested that this issue could be caused by a connection issue. In an attempt to resolve this issue, the logic has been changed for this process to first collect all patient IDs from the database and then proceed with the sync.</p>
DEDT-437	21749761	Defect	Document Id incrementally increasing when viewing image files in Workflow	<p>An issue was identified when viewing image file type workflows. When viewing these types of workflows and then view a different workflow, the original workflow would show as revised and another file generated in the file structure. This has now been resolved, the workflow is no longer marked as revised when viewing and a new file is no longer generated.</p>
DEDT-393	21691987	Defect	Docman backup with GP Sync running over 9 hours	<p>When running a backup with GP sync enabled, multiple sites were reporting that this process can take up to 9 hours to complete. After investigation, we found that a completed method was missing from the process which meant that the GP sync would run six times before completing. A completed method has now been added to finish once one successful GP sync has run.</p>
DEDT-172	DFCT0011181	Defect	Auto updates memory usage	<p>When running an auto update, if the site cannot connect to the update server then the DME7_Admin.exe would remain open which slowly increased the memory and CPU usage on the servers. This was being caused by the PCTI Scheduler Service continuing to run during this process. A fix has now been applied to close this service when an update runs and then restart once complete.</p>

DEDT-150	DFCT0011151	Defect	SaaS: EDT documents stick in inbox	When Scheduler as a Service collected from an EDT Hub, the documents were remaining in the INBOX on the Hub which caused duplicate documents to be collected multiple times. This issue is caused by a communication issue between the endpoint and the EDT Hub. To mitigate this issue, if a document is collected from an EDT Hub and fails to pass the status across, the next time the document is collected, the status is also passed back again which should update the correct status on the EDT Hub.
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