Release Notes

Docman 10 Release 148

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Overview

This release contains the development work carried out in Sprints 146, 147 and 148.

The Docman Toolbar has been enhanced with the addition of two new actions buttons to facilitate interactions between the Clinical System and the PATCHS application.

The Document Audit trail will now show whether an interaction between Docman 10 and the Clinical System has been successfully executed. Users should check the document audit trail by selecting 'View History if actions processed in Docman fail to appear in the Clinical System.

Several defects have also been addressed.

RMS Changes

This release contains the following RMS specific changes:

Jira ID	Salesforce / Service Now Ref	Type	Title	Description
D10-5364	21966057	Defect	Autofiling sends response back to Connect even on non-Hub documents	An issue was identified on the PS3 stack where an error is generated when the site are filing a document. This is due to the system trying to update Connect to the 'Accepted' status which does not exist in PS3. A fix has applied so that a response is only sent back to the Connect console if the capture source is set to Hub.
D10-4980	21763746	Defect	Alert not appearing for Pending Information Task View	When filing a document for a patient who has an open Task in the Pending Information Task View, no alert appears to say that there are open Tasks for that patient. A fix has now been applied to resolve this issue.

GP Changes

This release contains the following GP specific changes:

Jira ID	Salesforce / Service Now Ref	Type	Title	Description
D10-5514		Feature	Add 2 new actions to the DTA toolbar for navigation to PATCHS 'Messaging' and 'Video Consultation'	Two new action buttons have been added to the Docman Toolbar. These will enable Users to navigate from the selected patient in the Clinical system to PATCHS to send a message or to schedule a video call with them. Please note that the tenant site must be have the Docman – PATCHS setting enabled to benefit from this new functionality. **Note : Please ensure that you are running the latest version of the Docman Desktop App to use this functionality.** **If multiple browsers are open when clicking on one of these actions, the application will search through the multiple browsers and tabs to find Docman 10 so that the User can be navigated to PATCHS. Therefore, Users may see minimised tabs maximised and then minimised again. This is expected behaviour.**
D10-5770		Feature	Improvements to the workflow of clinical interactions	Improvements have been made to the workflow of interactions between Docman 10 and the clinical system so that the success and failure of actions such as filing, clinical coding or setting the visibility of a document for Online Service are recorded in the audit trail of a document. If a clinical interaction (e.g. filing a document) fails or does not appear in the clinical system, the User can click View History to see why this action has failed from the document audit trail. Users can also select "Recently Added Patient Documents" via Quick Search or Filter their Task Inbox by "My Recent Tasks" to check the

				document audit for a recently actioned document if it is no longer the document in context in Docman.
D10-5772		Feature	Stored failed clinical interactions	If a clinical interaction between Docman 10 and the clinical system fails, these interactions will be stored in the database and then automatically retried at a later point so that they can be reprocessed into the clinical system.
D10-5771		Feature	Process failed clinical interactions	Any failed clinical interactions that have occurred between Docman 10 and the clinical system as a result of the Desktop App failing will be picked up and reprocessed once the Desktop App is reconnected.
D10-5776		Feature	Notification of failure of automatic clinical interaction	A new task type notification has been created for failed clinical interactions. If a particular interaction between Docman 10 and the clinical system still fails after reaching the maximum retry count, a notification task will be sent to the task inbox of the Privacy Officer as High priority. This feature is configurable and can be assigned to a different User role by going to Organisation Settings > Integration> Clinical System> Clinical Interaction Notification Role. This failed action will need to be manually reprocessed by a User. Once this notification has been cleared, the document audit will be updated to confirm that the notification has been closed.
D10-5777		Feature	Out of Date DTA	To set the patient visibility status of a document for Online Services, Users must be running a version of the Desktop App that contains this feature. The Docman 10 Web application will now check that the version of the Desktop App being used contains the necessary feature to perform this action in Docman and update the status of the document in the clinical system. If the Desktop App that is running is out of date the clinical interaction will fail and record the

				reason why it has failed in the document audit trail.
D10-5595	21997476	Defect	Vision | Incremental Patient Syncs Not Working	Incremental Patient Syncs are not working for Vision sites. A code change has therefore been made to Docbot to set the Last Run date to the date/time the Docbot process started. This is to ensure that any file generated while it is running will be picked up by the next scheduled run.

General Changes

The following changes have been made that are non-specific to RMS or GP:

Jira ID	Salesforce / Service Now Ref	Type	Title	Description
D10-4866	21759439	Defect	Task Workflow issue	Users were able to click 'Finish' multiple times when their system was running slow. This could lead to subsequent tasks being completed without having been reviewed. To resolve this issue, a fix has been applied to disable the 'Finish', 'Save' and 'Cancel' buttons action when a task has been completed.

RMS Screenshots

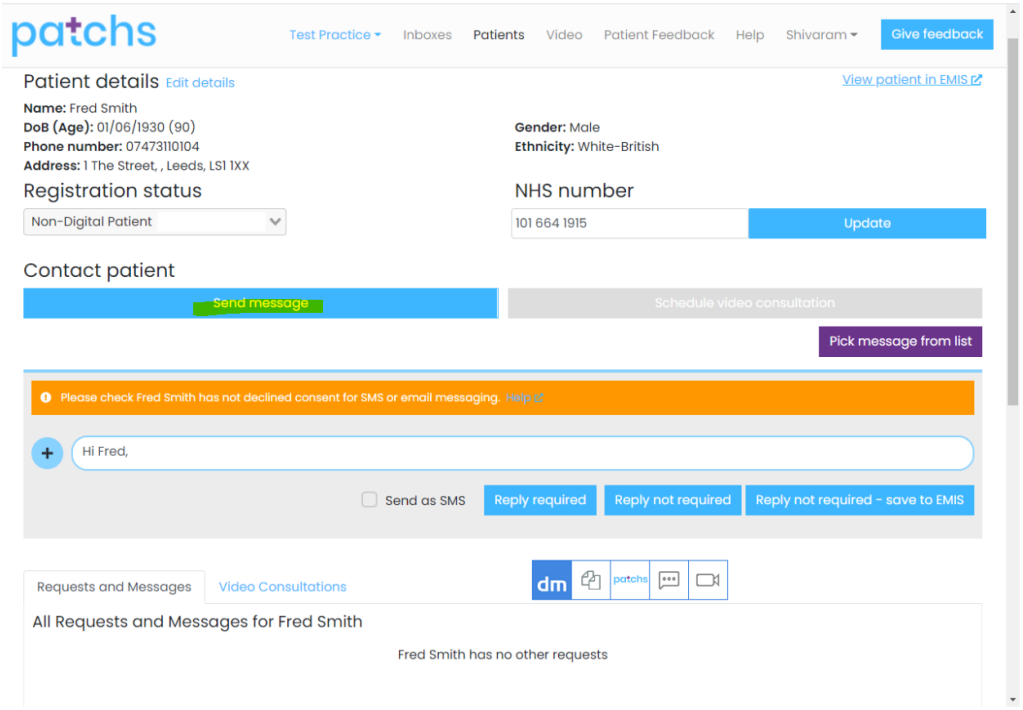
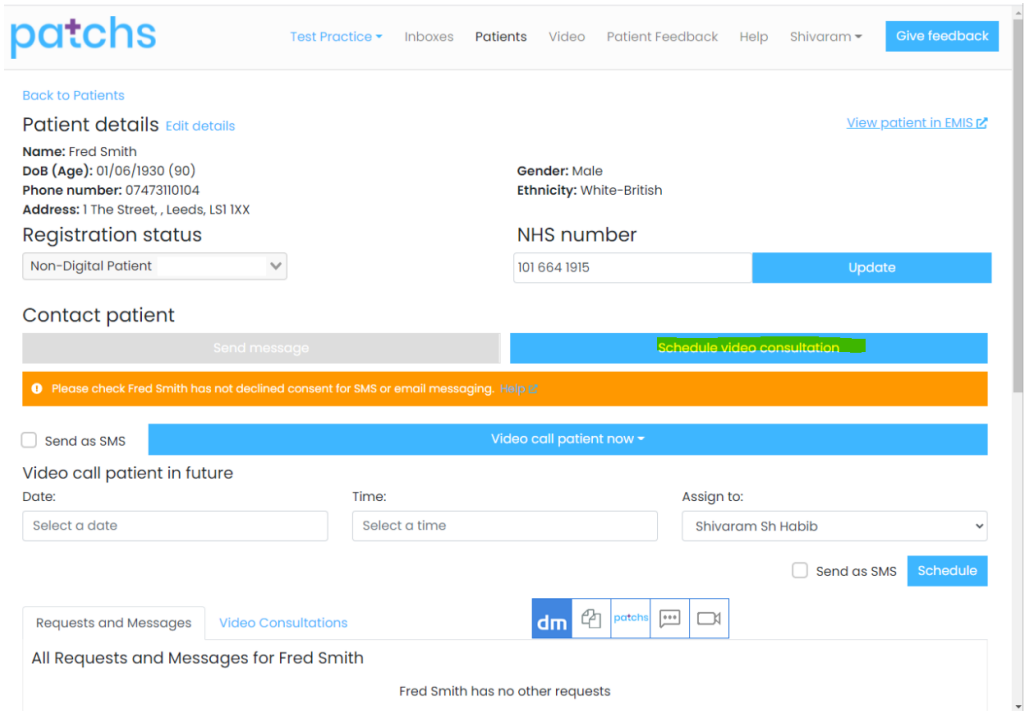
N/A

GP Screenshots

D10-5515 - Select 'Messaging' action or 'Video Consultation' from DTA toolbar and navigate to patient in PATCHS

The two new buttons added to the Docman toolbar have been highlighted below.

By clicking on the messaging icon the User is navigated to the PATCHS to be able to send a message to the Patient.



Similarly, clicking on the video icon will navigate the User to PATCHS to schedule a video consultation with the patient.