



Docman Connect

Customer Release

Version 2.214.0

Author: Joanna James, Senior Product Owner

Date: 02/01/2024

Doc Version: 1.0

Advanced Computer Software Group Ltd.

Disclaimer

Copyright © Advanced Computer Software Group Ltd 2023.

This document contains confidential and/or proprietary information. The content must not be disclosed to third parties without the prior written approval of Advanced Computer Software Group Limited or one of its subsidiaries as appropriate (each referred to as “Advanced”). External recipients may only use the information contained in this document for the purposes of evaluation of the information and entering into discussions with Advanced and for no other purpose.

Whilst Advanced endeavours to ensure that the information in this document is correct and has been prepared in good faith, the information is subject to change, and no representation or warranty is given as to the accuracy or completeness of the information. Advanced does not accept any responsibility or liability for errors or omissions or any liability arising out of its use by external recipients or other third parties.

No information set out or referred to in this document shall form the basis of any contract with an external recipient. Any external recipient requiring the provision of software and/or services shall be required to enter into an agreement with Advanced detailing the terms applicable to the supply of such software and/or services and acknowledging that it has not relied on or been induced to enter into such an agreement by any representation or warranty, save as expressly set out in such agreement.

The software (if any) described in this document is supplied under licence and may be used or copied only in accordance with the terms of such a licence. Issue of this document does not entitle an external recipient to access or use the software described or to be granted such a licence.

The development of Advanced software is continuous, and the published information may not reflect the current status. Any particular release of the software may not contain all of the facilities described in this document and/or may contain facilities not described in this document.

Advanced Computer Software Group Limited is a company registered in England and Wales with registration number 05965280 whose registered office is at The Mailbox, Wharfside Street, Birmingham, B1 1RF.

Patch Fixes Since Release v 2.208.0



Document posting error when unused parameter is populated

Internal reference DCMC-3573

Released in 208.4

Problem

Error when posting document if "Private Key Format" parameter is populated within Spine Configuration settings – even when spine service is disabled. This parameter is defunct.



NHS mail - Duplicate "NhsmMessageld" on separate documents

Case 23423142 | Internal reference DCMC-3604 (schema update)

Post Release 208

Problem

Some NHS Emails are getting tagged with duplicate message ID, causing some to be inadvertently moved to Exceptions folder, when the message with same ID is correctly moved to Exceptions folder



NHS Mail Collection failing authentication on Connect

Case 23420020 | Internal reference DCMC-3612

Released in 208.10

Problem

NHS Mail Collections are failing, caused after an NHS password expires and the subsequent authentication fails. This issue started after release 208 was deployed to production. Customers must contact Advanced Support team for authentication.

- Customer gets message: "The password for example@nhs.net NHS Mail account has expired. This could lead to a clinical risk as Docman is unable to collect mail from this account until the password has been changed. Please contact your Administrator to update the password."



NHS Mail Collection Delays - Elevated logging to assist investigations

Case 23420020 | Internal reference DCMC-3634

Released in 208.13

Problem

NHS Mail Collections are failing and causing a backlog and delay to collections. Logging levels to be elevated to assist with Support investigations.

Other

This change did not resolve the connection failures – this was via other activity



NHS Mail Issues - Capture & Log GraphAPI Raw Response

Case 23420020 | internal reference DCMC-3656

Released in 208.14

Problem

NHS Mail Collections are failing and causing a backlog and delay to collections.

Some collections are receiving an error, but the error code is not captured by GraphAPI. Change needed to capture & log GraphAPI raw responses for further analysis of issue.

Other

This change was further to that already provided in DCMC-3634 patch release v 208.13.

This change did not resolve the connection failures – this was via other activity.

What's New?



Field border outlines to be bolder after user input on <Login Page>

Internal reference DCMC-3570

Description

UI Accessibility recommends that borders around a field/box should be thicker after an option is selected and input confirmed. This has now been updated on the Login Page.

Screen before changes

Sign in to Continue

Organisation Code
SEN20

User Name or Email Address
JJAMES

Password

Sign In Can't access your account?

Screen after changes

Sign in to Continue

Organisation Code
Pcti

User Name or Email Address
demo

Password

Sign In Can't access your account?

Other Information

The team are working on making this change across all screens/fields in Docman Connect.



Docman Expand to Additional Endpoints

Internal reference DCMC-3585, DCMC-3586 & DCMC-3587

Description

“Docman Expand” is a new feature for Docman Connect to send to additional endpoints, not just GPs, for example, Dentists or Schools. This feature will be available to organisations via our Sales team.

Other Information

There are some minor features still to follow



Allow ODS codes to be 12 characters for MESH sites

Internal reference DCMC-3588

Description

Increase the ODS codes limit from 10 characters to 12 characters, for TPP practices using MESH. The same mailbox will be used for 10 or 12 characters ODS codes

Other Information

Non-MESH endpoint types will continue to have current logic of 10 characters restrictions

Tech Updates



PDS SMSP API to Person Demographics Service upgrade to FHIR API

Internal reference (this release) DCMC-2867, DCMC-2866, DCMC-2865, DCMC-3577 & DCMC-3546

Description

The NHS Digital PDS SMSP API is being deprecated, with final retirement on 31st January 2024.

Other Information

This completes all the work for Docman Connect to upgrade to FHIR API



Update API calls for determining active and redirect organisations

Internal reference DCMC-3560

Description

Update API calls to determine the active and redirect organisations from 'ExistsAndIsConnectActive' method to the new 'GetActiveDestinationOrgCode' method

Defect Fixes



Resolve discrepancies in the SCI Gateway Swaggerhub definition v1.0.1 and NSS specification document v1.1

Internal reference DCMC-3598

Problem

Reported by NSS (National Services Scotland).

Changes needed to the SCI (Scottish Care Information) gateway to enable NSS to use it



Storage of Email Body for Support Purposes

Internal reference DCMC-3487

Problem

When collecting emails using NHS Mail Collector, the email body should be stored in case of issues or support calls. Since changing to use the Graph API the email body has not been saved.



“Care Setting Type” suggestions not loading

Internal reference DCMC-3582

Problem

When logging in as a <Sender User>, the suggestions are not loading in the “Care Setting Type” field. (Login as Sender user, click TOC → E/MH Discharge 3)

DocmanConnect | Capture | Document List | Document Counts | Transfer Of Care | Admin | anandpawarsen | Resource Centre | Help

Add Discharge Summary

FHIR Care Settings

Document Description: Discharge Document
Used in the title of the FHIR document, default value is 'Discharge Document' if left blank

Encounter Type *

Encounter Status *

Care Setting Type *
ser | Loading failed

Patient Demographics



Connect MESH documents get stuck on 3rd Retry

Case 23367656 | Internal reference DCMC-3550

Problem

The collection system should check for errors, up to 3 times, with an incremental retry counter. The number count on the retry counter was exceeding that which the collection system expected.

Impact

Documents getting stuck if retried more than 3 times, and needing manual Support review to retrieve and resolve



Destination organisation not populated in Send to Organisation field for rejected documents

Internal reference DCMC-3569

Problem

When user update and resends a rejected document, the Destination organisation is not getting populated in Send to Organisation field.



NHS Mail - The parameter 'redirect_uri' is duplicated

Case 23422708 | Internal reference DCMC-3603

Problem

Attempting to follow the standard authentication procedure via the popup in Docman 10 takes you to a Microsoft error page. This occurs when there is an invalid or expired NHS mail token.



NHS Mail – Monitor GraphAPI raw response

Internal reference DCMC-3660

Problem

NHS Mail Collections were failing and causing a backlog and delay to collections. For collections receiving an error, which is captured by GraphAPI, need to elevate the logging to plain text for some cases for further analysis of issue.

Other

This change was further to that provided in DCMC-3634 patch v208.13 and DCMC-3656 patch v208.14 This change did not resolve the connection failures – this was via other activity.

Current Issues



File Size “bloating” post Conversion

Internal reference DCMC-3480

Problem

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose

Kind Regards, The Docman Connect Team

DocmanConnect

More information

Docman Support

t 03303 03119

w oneadvanced.com

t 03300 602 102

The Mailbox, Wharfside Street, Birmingham, B1 1RF

Advanced Computer Software Group Limited is a company registered in England and Wales under company number 05965280, whose registered office is The Mailbox, Wharfside Street, Birmingham, B1 1RF. A full list of its trading subsidiaries is available at www.oneadvanced.com/legal-privacy.