Docman Connect

Customer Release

Version 2.214.0

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Doc Version: 1.0

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Disclaimer

Patch Fixes Since Release v 2.208.0

🔧 Document posting error when unused parameter is populated

Internal reference DCMC-3573
Released in 208.4

Problem
Error when posting document if "Private Key Format" parameter is populated within Spine Configuration settings – even when spine service is disabled. This parameter is defunct.

🔧 NHS mail - Duplicate "NhsmMessageId" on separate documents

Case 23423142 | Internal reference DCMC-3604 (schema update)
Post Release 208

Problem
Some NHS Emails are getting tagged with duplicate message ID, causing some to be inadvertently moved to Exceptions folder, when the message with same ID is correctly moved to Exceptions folder

🔧 NHS Mail Collection failing authentication on Connect

Case 23420020 | Internal reference DCMC-3612

Released in 208.10

Problem
NHS Mail Collections are failing, caused after an NHS password expires and the subsequent authentication fails. This issue started after release 208 was deployed to production. Customers must contact Advanced Support team for authentication.
- Customer gets message: "The password for example@nhs.net NHS Mail account has expired. This could lead to a clinical risk as Docman is unable to collect mail from this account until the password has been changed. Please contact your Administrator to update the password."

🔧 NHS Mail Collection Delays - Elevated logging to assist investigations

Case 23420020 | Internal reference DCMC-3634
Released in 208.13

Problem
NHS Mail Collections are failing and causing a backlog and delay to collections.
Logging levels to be elevated to assist with Support investigations.

Other
This change did not resolve the connection failures – this was via other activity

NHS Mail Issues - Capture & Log GraphAPI Raw Response

Case 23420020 | internal reference DCMC-3656
Released in 208.14

Problem
NHS Mail Collections are failing and causing a backlog and delay to collections.
Some collections are receiving an error, but the error code is not captured by GraphAPI.   Change needed to capture & log GraphAPI raw responses for further analysis of issue.

Other
This change was further to that already provided in DCMC-3634 patch release v 208.13.
This change did not resolve the connection failures – this was via other activity.
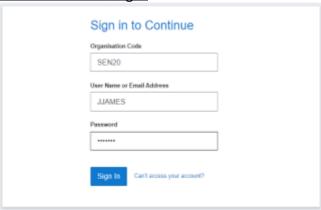
What's New?

| ⭐ | **Field border outlines to be bolder after user input on \<Login Page\>** |

Internal reference DCMC-3570

Description
UI Accessibility recommends that borders around a field/box should be thicker after an option is selected and input confirmed. This has now been updated on the Login Page.

Screen before changes

Screen after changes

Other Information
The team are working on making this change across all screens/fields in Docman Connect.

| ⭐ | **Docman Expand to Additional Endpoints** |

Internal reference DCMC-3585, DCMC-3586 & DCMC-3587

Description
"Docman Expand" is a new feature for Docman Connect to send to additional endpoints, not just GPs, for example, Dentists or Schools. This feature will be available to organisations via our Sales team.

Other Information
There are some minor features still to follow

⭐ Allow ODS codes to be 12 characters for MESH sites

Internal reference DCMC-3588

Description

Increase the ODS codes limit from 10 characters to 12 characters, for TPP practices using MESH.
The same mailbox will be used for 10 or 12 characters ODS codes

Other Information

Non-MESH endpoint types will continue to have current logic of 10 characters restrictions

Tech Updates

⚙	**PDS SMSP API to Person Demographics Service upgrade to FHIR API**

Internal reference (this release) DCMC-2867, DCMC-2866, DCMC-2865, DCMC-3577 & DCMC-3546

Description
The NHS Digital PDS SMSP API is being deprecated, with final retirement on 31st January 2024.

Other Information
This completes all the work for Docman Connect to upgrade to FHIR API

⚙	**Update API calls for determining active and redirect organisations**

Internal reference DCMC-3560

Description
Update API calls to determine the active and redirect organisations from 'ExistsAndIsConnectActive' method to the new 'GetActiveDestinationOrgCode' method

Defect Fixes

🔧	**Resolve discrepancies in the SCI Gateway Swaggerhub definition v1.0.1 and NSS specification document v1.1**

Internal reference DCMC-3598

Problem
Reported by NSS (National Services Scotland).
Changes needed to the SCI (Scottish Care Information) gateway to enable NSS to use it

🔧	**Storage of Email Body for Support Purposes**

Internal reference DCMC-3487

Problem
When collecting emails using NHS Mail Collector, the email body should be stored in case of issues or support calls. Since changing to use the Graph API the email body has not been saved.
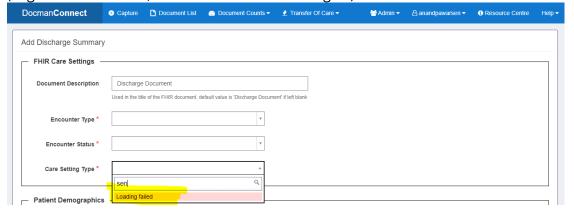
🔧	**"Care Setting Type" suggestions not loading**

Internal reference DCMC-3582

Problem
When logging in as a <Sender User>, the suggestions are not loading in the "Care Setting Type" field.
(Login as Sender user, click TOC → E/MH Discharge 3)

🔧	**Connect MESH documents get stuck on 3rd Retry**

Case 23367656 | Internal reference DCMC-3550

Problem
The collection system should check for errors, up to 3 times, with an incremental retry counter. The number count on the retry counter was exceeding that which the collection system expected.

Impact
Documents getting stuck if retried more than 3 times, and needing manual Support review to retrieve and resolve

⚒ Destination organisation not populated in Send to Organisation field for rejected documents

Internal reference DCMC-3569

Problem
When user update and resends a rejected document, the Destination organisation is not getting populated in Send to Organisation field.

⚒ NHS Mail - The parameter 'redirect_uri' is duplicated

Case 23422708 | Internal reference DCMC-3603

Problem
Attempting to follow the standard authentication procedure via the popup in Docman 10 takes you to a Microsoft error page. This occurs when there is an invalid or expired NHS mail token.

⚒ NHS Mail – Monitor GraphAPI raw response

Internal reference DCMC-3660

Problem
NHS Mail Collections were failing and causing a backlog and delay to collections.
For collections receiving an error, which is captured by GraphAPI, need to elevate the logging to plain text for some cases for further analysis of issue.

Other
This change was further to that provided in DCMC-3634 patch v208.13 and DCMC-3656 patch v208.14
This change did not resolve the connection failures – this was via other activity.

Current Issues

❗ File Size "bloating" post Conversion

Internal reference DCMC-3480

Problem
Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating.   The team are investigating another conversion tool which can either fully or partially replace Aspose

Kind Regards, The Docman Connect Team

DocmanConnect

More information