



Docman Connect

Customer Release

Version 2.216.0

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Date: 25/01/2024

Doc Version: 1.0

Advanced Computer Software Group Ltd.

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Patch Fixes Since Release v214



Connect | Unable to post Documents

Case 23517811 | Internal reference DCMC-3710

Released in 214.10

Problem

Trusts reporting that they cannot post document to Docman Connect via API or Delivery Console Reported 17th January, hotfix released 17th January.

What's New?



Endpoint name to be included within the Get Organisation List call

Internal reference DCMC-2630

Description

Endpoint name be included as a field within the response of the Get Organisation List call.

Other Information

Allow Trust integration engine to format reports of newly available endpoints without having to hook into another system to retrieve the name.

Defect Fixes



Document fails to send if it was first sent to a non N3 Organisation

Internal reference DCMC-2329

Problem

When trust are posting document via the Connect API and the practice is invalid it is returning a 500 Internal server error. Before version208 this would return a 400 error and has caused issues which customer and automatic process they have in place if the document fails to send to Connect

Note

This was released in version 214, but was not on that release note.



Timeout Error searching on Documents for 2022

Case 23245837 | Internal reference DCMC-3029

Problem

Filter documents for any dates in 2022 results in a 504 Gateway Timeout error. This is regardless of how many documents would be returned on the search.



SES user field validation error not behaving correctly when an invalid email address is input

Internal reference DCMC-2671

Problem

The SES (Simple Email Service in AWS) user field is not behaving correctly when an invalid email address is input. Instead of showing an error message, it shows a blank screen.

Note

Email address should follow standard email format validation to assess if valid or invalid and if invalid show error in red text below the input field

The screenshot shows a settings form with three input fields. The first field is 'Email Service' with a dropdown menu set to 'Simple Email Service'. The second field is 'SES User' with the value 'anand.pawar@gmail.com'. Below this field is a yellow error message: 'The SES User field is not a valid e-mail address.' The third field is 'Friendly Name' with the value 'Docman'. Below this field is a small text note: 'The Friendly Name that Docman Connect will use to send emails.' At the bottom left of the form is a green 'Save Settings' button.



Spine Check not reset after DOB is amended

Internal reference DCMC-2807

Problem

The NHS number and the DOB are validated in Spine. If either of these values is amended after the spine check has been done, the process should revalidate using Spine before allowing the user to post the document - DOB amendment was not doing this.



Document search for 2022 documents is timing out

Case 23245837 | Internal reference DCMC-3029

Problem

When searching on Connect for 2022 documents by filtering to a Trust, a 504 gateway timeout error occurs, no matter how many documents there are.



SOAP API failing Tif Conversion giving 401 error after a redirect

Case 23472171/23500744 | Internal reference DCMC-3682

Problem

Document conversion failing if document sent to an inactive practice which redirects to another Docman 10 practice. The redirect works, the conversion fails.



Delivery Console Able to post to Inactive Sites

Case 23493106 | Internal reference DCMC-3684

Problem

1. When sending a document via the delivery console you can send to an inactive practice if the organisation field is left blank but the OCR has picked up the site.

2. If the Docman 10 site has an inactive 7 practice which has now merged with the Docman 10 site. When posting a document via the delivery console the OCR is picking up the Docman 7 practice and redirecting it to the main site

When **send to Org** field is auto populated with the ORG Code, it should validate whether the organisation is active or inactive , if the organisation is inactive then it should not be selected

Current Issues



File Size “bloating” post Conversion

Internal reference DCMC-3480

Problem

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose

Kind Regards, The Docman Connect Team

DocmanConnect

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