Docman Connect

Customer Release

Version 2.220.0

Author: Joanna James, Principal Product Owner

Date: 26/03/2024

Doc Version: 1.0

Advanced Computer Software Group Ltd.

Disclaimer

Copyright © Advanced Computer Software Group Ltd 2023.

This document contains confidential and/or proprietary information. The content must not be disclosed to third parties without the prior written approval of Advanced Computer Software Group Limited or one of its subsidiaries as appropriate (each referred to as "Advanced"). External recipients may only use the information contained in this document for the purposes of evaluation of the information and entering into discussions with Advanced and for no other purpose.

Whilst Advanced endeavours to ensure that the information in this document is correct and has been prepared in good faith, the information is subject to change, and no representation or warranty is given as to the accuracy or completeness of the information. Advanced does not accept any responsibility or liability for errors or omissions or any liability arising out of its use by external recipients or other third parties.

No information set out or referred to in this document shall form the basis of any contract with an external recipient. Any external recipient requiring the provision of software and/or services shall be required to enter into an agreement with Advanced detailing the terms applicable to the supply of such software and/or services and acknowledging that it has not relied on or been induced to enter into such an agreement by any representation or warranty, save as expressly set out in such agreement.

The software (if any) described in this document is supplied under licence and may be used or copied only in accordance with the terms of such a licence. Issue of this document does not entitle an external recipient to access or use the software described or to be granted such a licence.

The development of Advanced software is continuous, and the published information may not reflect the current status. Any particular release of the software may not contain all of the facilities described in this document and/or may contain facilities not described in this document.

Advanced Computer Software Group Limited is a company registered in England and Wales with registration number 05965280 whose registered office is at The Mailbox, Wharfside Street, Birmingham, B1 1RF.

Defect Fixes

🔧 NHS Mail - Email not moved to exceptions folder when document fails to deliver to DM10

Internal reference DCMC-3782

Problem
When an NHS mail document fails to post to DM10 the email is not moved to the exceptions folder.

Resolution
Outcome 1 (Email is present in DocmanProcessed folder) - Document is set to Rejection Resolved and the email is moved to the DocmanExceptions folder
Outcome 2 (Email is not present in the DocmanProcessed folder) - Document is set to System Error.

🔧 NHS Mail - PCTI users are able to reject NHS Mail documents stuck at received status for > 5 days

Internal reference DCMC-3783

Problem
PCTI users of connect console are able to reject NHS mail documents at Received status and older than 5 days. This functionality should not be available for NHS mail documents, there should only be the option to rejection resolve NHS mail documents

Resolution
User should not have the Reject option, but instead have the Mark as rejection resolved action.

🔧 NHS Mail - PCTI users are able to reject NHS Mail documents stuck at received status for > 5 days

Internal reference DCMC-3784

Problem
NHS mail collections still collect emails when organisation has moved to mesh.

Resolution
Collection should fail with appropriate message and not move any emails.

🔧 NHS Mail – Prevent Rejection of NHS mail from DM10 and DM7

Internal reference DCMC-3787 and DCMC-3788

Problem
NHS mail documents sent to Docman10 or Docman 7 can be rejected, although this should be possible.

Resolution
Document should not be rejected
        Docman 10- API call should return a "400 - Bad request" response.
        Docman 7 - Document is not rejected and an error response returned to DM7

🔧 Sending Organisation whitelist being cleared

Internal reference DCMC-3834

Problem

Sending organisation whitelist is being cleared when editing an organisation (Advanced team activity).

Resolution

Whitelist is retained

🔧 Connect Subscribe: Rejection Code for Inactive/Non-existent endpoint should contain ODS Code

Case 23556101 | Internal reference DCMC-3798

Problem

When a hub sends a document via Connect Subscribe to an inactive or non-existent endpoint, the ODS Code is not being returned within the error reason.

Resolution

Rejection reason should be returned as "Invalid ODS Code: Xnnnnn"

Current Issues

❗ File Size "bloating" post Conversion

Internal reference DCMC-3480

Problem

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating.   The team are investigating another conversion tool which can either fully or partially replace Aspose

Kind Regards, The Docman Connect Team

More information

Docman Support
t   03303 03119

w   oneadvanced.com
t   03300 602 102

The Mailbox, Wharfside Street, Birmingham, B1 1RF