

RELEASE NOTE

# Docman Connect

Customer Release

Version 2.222.0

**Alex Tidman, Product Owner**

03/05/2024



# Disclaimer

Copyright © OneAdvanced 2024.

This document contains confidential and / or proprietary information. The content must not be disclosed to third parties without the prior written approval of Advanced Computer Software Group Limited or one of its subsidiaries as appropriate (each referred to as “OneAdvanced”). External recipients may only use the information contained in this document for the purposes of evaluation of the information and entering into discussions with OneAdvanced and for no other purpose.

Whilst OneAdvanced endeavours to ensure that the information in this document is correct and has been prepared in good faith, the information is subject to change and no representation or warranty is given as to the accuracy or completeness of the information. OneAdvanced does not accept any responsibility or liability for errors or omissions or any liability arising out of its use by external recipients or other third parties.

No information set out or referred to in this document shall form the basis of any contract with an external recipient. Any external recipient requiring the provision of software and/or services shall be required to enter into an agreement with OneAdvanced detailing the terms applicable to the supply of such software and/or services and acknowledging that it has not relied on or been induced to enter into such an agreement by any representation or warranty, save as expressly set out in such agreement.

The software (if any) described in this document is supplied under licence and may be used or copied only in accordance with the terms of such a licence. Issue of this document does not entitle an external recipient to access or use the software described or to be granted such a licence.

The development of OneAdvanced software is continuous and the published information may not reflect the current status. Any particular release of the software may not contain all of the facilities described in this document and / or may contain facilities not described in this document.

Advanced Computer Software Group Limited is a company registered in England and Wales with registration number 05965280 whose registered office is at The Mailbox Level 3, 101 Wharfside Street, Birmingham, B1 1RF.

A full list of its trading subsidiaries is available at [www.oneadvanced.com/privacy-policy/](http://www.oneadvanced.com/privacy-policy/)

## What's New?



### **PEN Test Issue 17 SC57084-7 | Concurrent Logon Session Management**

Internal reference DCMC-3679

#### **Description**

In the recent PEN testing report, it was noted that "In the Docman Connect application it was possible to login within the same account from two different machines, without the system invalidating the previous session. This could result in a scenario where a single user is authenticated and active within two different clients."

To resolve this issue, the team have introduced new functionality to manage concurrent sessions. If a single user logs into two separate sessions, the first session will be flagged as terminated in the system. The next time the user initiates any action or activity in the session, it will be terminated, and the user will be returned to the Docman Connect login page. A warning message will be displayed to say, "This session has been terminated due to concurrent usage". The user's second session will remain open and can be used as normal.



### **PEN Test Issue 18 SC57084-32 | No Session Termination Mechanism**

Internal reference DCMC-3680

#### **Description**

It was also noted in the PEN testing report that "the Docman Connect application was found to permit concurrent sessions but did not provide users with either an explicit or implicit mechanism to invalidate other authenticated sessions."

To resolve this issue, the team have introduced new functionality to allow admin users to terminate all sessions for a selected user. Users with admin rights can select a user from the User Management screen, go to the Actions dropdown and select 'End all user sessions'. A warning popup message will be displayed to say, "Are you sure?". If the user selects "Yes", a confirmation message will be displayed to confirm the number of sessions terminated for the selected user.

This functionality will be available to users with admin rights which includes PCTI users as well as sending / collecting users with the "Manage users within my organisation" feature switched on.

## Defect Fixes



### Filter defaults not matching

Internal reference DCMC-3856

#### **Problem**

The default filter settings displayed when a user first clicks on the Document List do not match the default filters applied.

When users first click on the Document List it will display documents in System Error (PCTI) or Rejected (Delivery Console), however expanding the filter will show the Service Status as set to 'All'. Pressing the 'Filter' button has no effect. This affects both PCTI and Delivery console users.

#### **Resolution**

The default filters have been reset to ensure that the settings match the filters displayed.

## Current Issues



### File Size 'bloating' post conversion

Internal reference DCMC-3480

#### **Problem**

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

**Kind Regards, The Docman Connect Team**

**DocmanConnect**




## Powering the world of work

Our business software is the trusted choice for critical sectors, including healthcare, legal services, and education. We keep the world of work moving.

Speak to our expert consultants for personalised advice & recommendations, & get support on the products you are interested in.

Contact us

 +44(0) 330 343 4000

 [www.oneadvanced.com](http://www.oneadvanced.com)

 [hello@oneadvanced.com](mailto:hello@oneadvanced.com)