

RELEASE NOTE

Docman Connect

Customer Release

Version 2.224.13

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Patch Fixes Since Release v224.0



Welsh Docman 10 sites have not collected from Docman Connect since 26/06/2024

Case <23694633> | Internal reference DCMC-4048

Problem

Docman 10 endpoints in Wales have not been collecting documents via Docman Connect.

Resolution

This issue is linked to cross-border logic which requires the Connect organisation and sender Hub to have the same country code. We have introduced a fix to ensure that cross-border collections can resume for sites in Wales.

Current Issues



File Size 'bloating' post conversion

Internal reference DCMC-3480

Problem

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

Kind Regards, The Docman Connect Team

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