

RELEASE NOTE

Docman Connect

Customer Release

Version 2.226.7

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Patch Fixes Since Release v226.0



Wales endpoints not collecting from England Hub

Case <23708951> | Internal reference DCMC-4089

Problem

A recurrence of a previous problem with Docman 10 endpoints in Wales not collecting documents sent via Docman Connect from English hubs.

Resolution

This issue is linked to cross-border logic which requires the Connect organisation and sender Hub to have the same country code. We have introduced a fix to ensure that cross-border collections can resume for sites in Wales.



Connect | Slowness on Connect Console/Delivery Console

Case <23708816> | Internal reference DCMC-4088

Problem

Customers have reported difficulties capturing and sending documents via the Connect Delivery Console. The document capture process has been taking longer than expected and some customers have experienced 504 timeout errors.

Resolution

A problematic line of code was identified related to the document conversion process which was resulting in performance issues when capturing documents on the Connect Delivery Console. This line of code has been removed and additional resource has been added to ensure normal service can resume.

Current Issues



File Size 'bloating' post conversion

Internal reference DCMC-3480

Problem

Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

Kind Regards, The Docman Connect Team

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