RELEASE NOTE

Docman 10x

Customer Release

Version 2.224.0

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10/06/2024

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Patch Fixes Since Release v222

Release 222.6

Scotland SCI Gateway Fixes and Bundles – Release note supplied at time of release

Release 222.7

Scotland SCI Gateway API Authenticator Fix – Release note supplied at time of release

Tech Updates

Update ChartJS to latest package version (4.4.1)

Internal reference D10-11018

Description
Update ChartJS to latest package version 4.4.1 to assuage PEN testing findings.

What's New?

Docman AI Feature

Internal references D10-11377, D10-11436, D10-11521, D10-11553, D10-11562, D10-11444, D10-11448, D10-11516, D10-11650, D10-11809, D10-12012, D10-11915, D10-11916, D10-11760, D10-11376, D10-11443, D10-11449, D10-11475, D10-11917 & D10-11476

Important Note: All Docman AI functionality is controlled by a Feature Flag. It will also only be enabled for Customers where an agreement has been made for it to be activated.

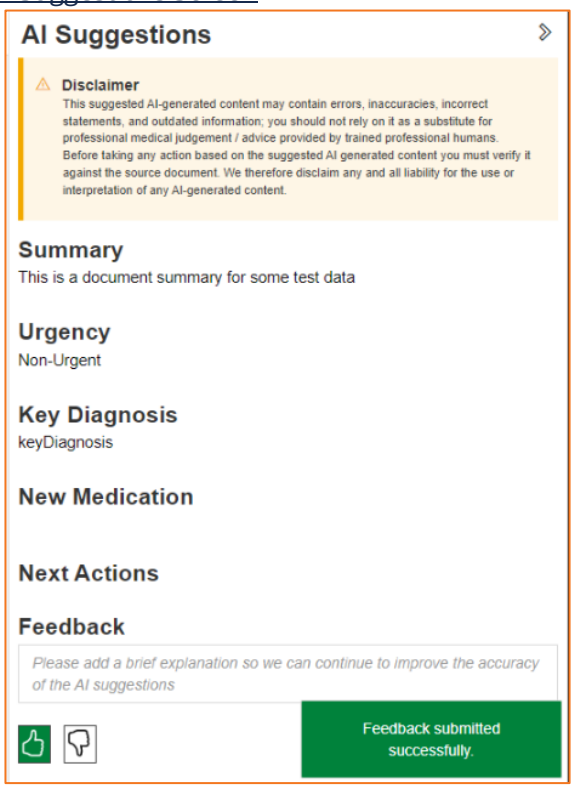
Description
The Docman AI product feature allows patient clinical documents to be submitted to a Large Language Model and for this to provide a summary for a Clinical (or administrative user) so that

they can more efficiently extract required actions, medications and any tasks that might need to be created for other staff members at the practice in which it is being used.

The product is fully integrated within Docman 10 and uses the existing Object Character Recognition service to scan the document on receipt and outputs as a text file, which is passed to a central platform service, which will submit the text to a large language model (initially OpenAI Microsoft Chat-GPT 4.0), with a custom prompt that will summarise the document, provide any medications recommendations/requests and provide any suggested tasks that the AI can extract from the text.

There is a feedback mechanism in place for the users to give us a thumbs up/down on the quality of the summary, so that the oneAdvanced team can improve the prompt if required and the model will explicitly not use the data provided for any form of training and will not be stored by the Large Language Model.

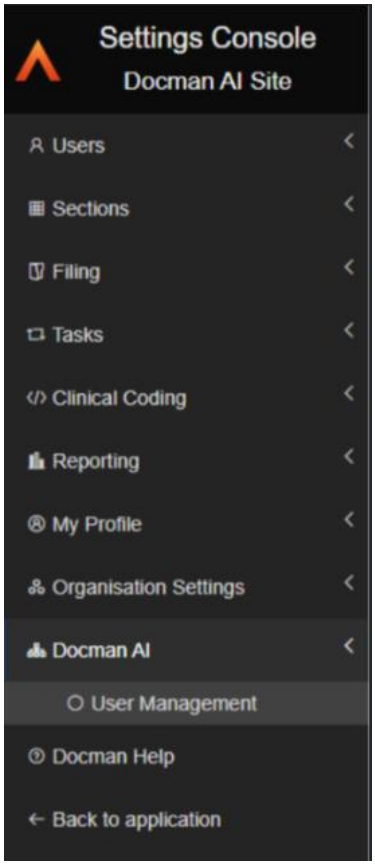
AI Suggestions Screen

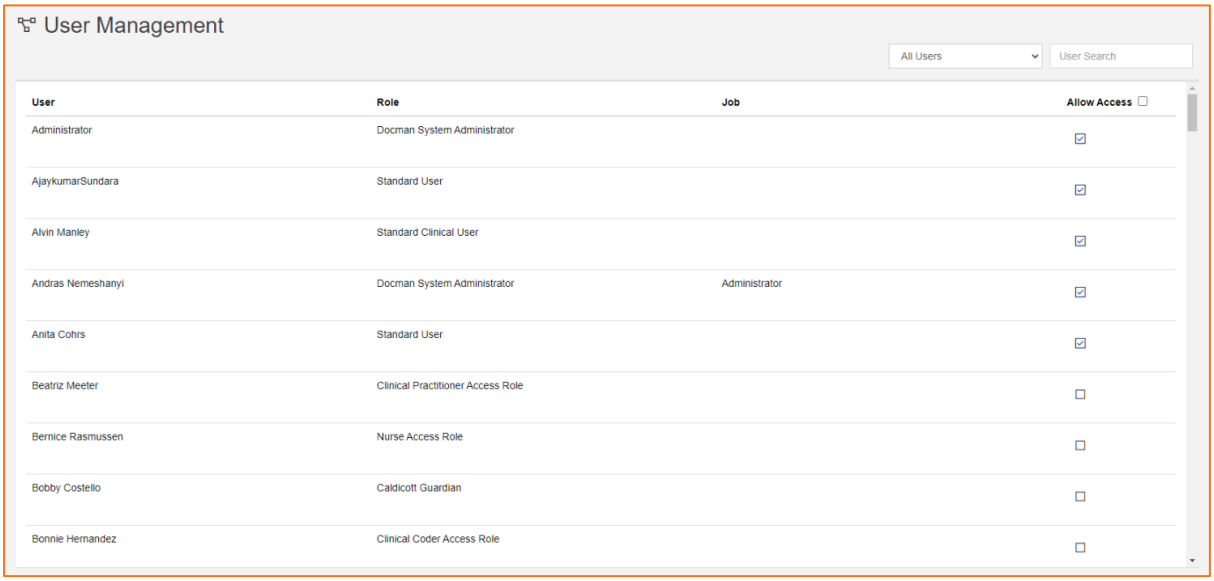


Permissions for use of the AI Feature operates at three, tiered, levels:

1. Product Level - This will switch off the feature for all GP Practices using the product. This is controlled by oneAdvanced. This overrides permissions at Tenant and User Level.
2. Tenant Level - This will switch off the feature for individual GP Practices using the product. This is controlled by oneAdvanced. This overrides permissions at User Level.
3. User Level – This will prevent users from accessing the summary if they do not have the correct permissions to be able to view the clinical summary. This is controlled by Site Administrators, via the menu and screen below

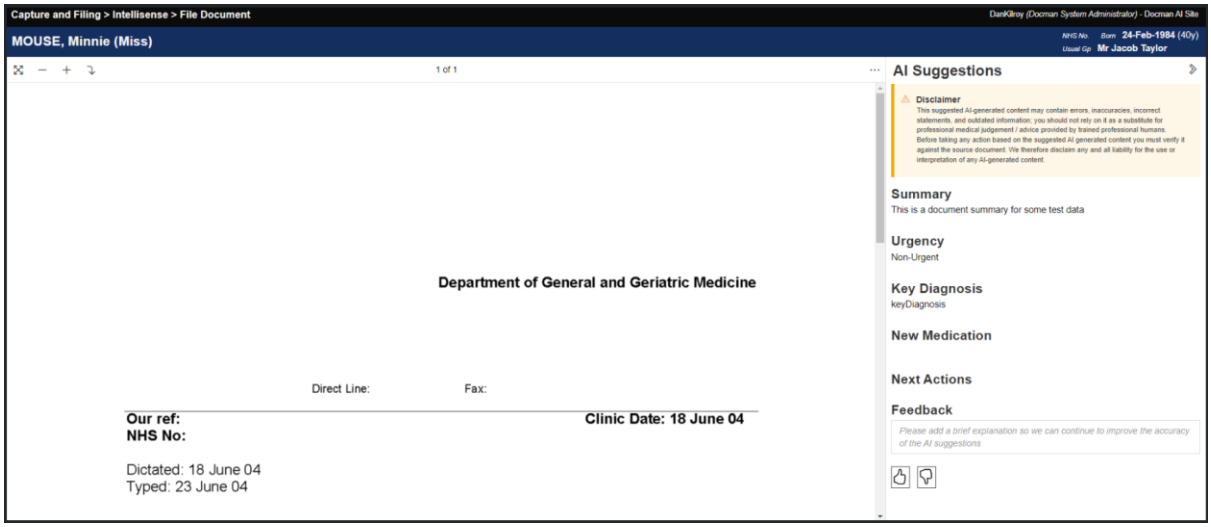
User Level AI Control

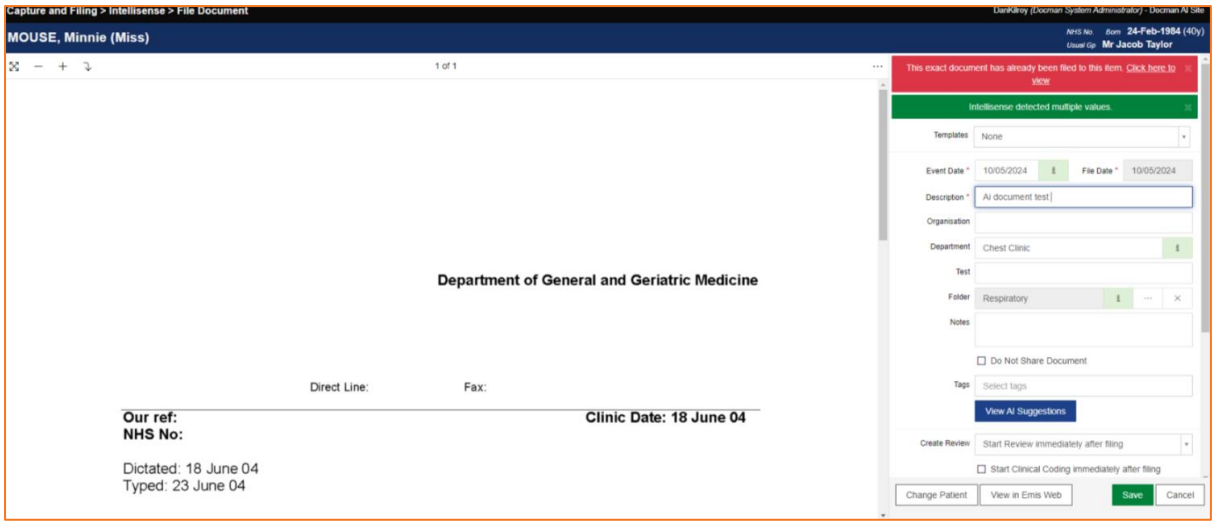




AI Suggestions and Feedback

The suggestion is available on Tasks and Filing of Documents and within Patient Documents View and can be shown by a button. This expands a UI on the border that contains the summary information/actions/medications in relevant fields for the user to review. There is also a disclaimer advising the user that the content has been AI generated and they should take appropriate steps to ensure that the summary is accurate before using the summary for clinical decisions.





Feedback from document processors is stored in a central database and within individual tenant databases with links to the summary, which obey relevant permissions.
Reporting is available within the product so that any practice managers can see which documents were filed where a summary had been used and they are able to view the summary (where permissions allow) to ensure that they are fully able to audit the filing/tasks work done and report on it where required.

Defect Fixes

Document Filter Search not returning all results

Case 23286823 | Internal reference D10-9443

Problem
Filtering documents for Patients documents is not returning all results specified in the search
Resolution
Search is now performed in the selected folder

Allow EN/EM and Breaking Spaces in Tasks free text comment field

Case 23310556 | Internal reference D10-9598

Problem
Intermittent error "Please only use A-Z, 0-9 and special keyboard characters." when copying text from EMIS into Docman 10 Tasks section, as a free text comment. The error occurs when the text has EN/EM dashes and non breaking space characters.
Resolution
Character check extended to allow EN/EM dashes and non breaking space character.

Prevent ~ being used when a document is rejected

Case 23517028 | Internal reference D10-10794

Problem
If the Tilde (~) symbol is used when rejecting a document, it causes an error in the Docman Connect system, as the symbol should only be used as a delimiter.
Resolution
If tilde symbol is used when rejecting a document, a pop up will be displayed asking user to enter a valid character and stating that the "~" is invalid, and will not allow the document to be rejected until that character is removed.

Security Update to Share Viewer – Disallow CMD file uploads

Internal reference D10-11836

Problem
PEN testing of Share Viewer found vulnerability where CMD files could be uploaded.
Resolution
"CMD" file added to blacklisted file extension list.

Username can be amended via the browser console

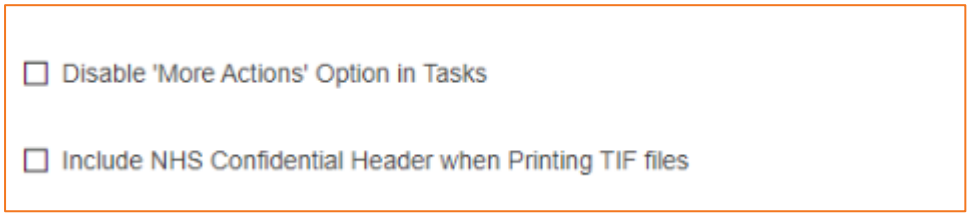
Case 23597415 | Internal reference D10-11573

Problem
Username can be amended via the browser console, via changing settings in the Inspect element. No external cases have been reported.
Resolution
If user attempts to amend Username via the browser console, a pop up window will appear with an appropriate error message.

Scotland - Remove the "NHS Confidential" text on TIF files

Internal reference D10-11742

Problem
Sites can be set up to print an “NHS Confidential” header when printing out TIF files. This is not relevant for Scottish sites.
Resolution
The function to allow/disallow the confidential header to be applied (see screenshot below) will not be available for Scottish sites in the ‘Settings >> Organisation settings >> system’ administration section, so that it cannot be erroneously applied.



Kind Regards, The Docman GP Team

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