

RELEASE NOTE

Docman Connect

Customer Release

Version 2.226.8

Alex Tidman, Product Owner 31/07/2024





Disclaimer

Copyright © OneAdvanced 2024.

This document contains confidential and / or proprietary information. The content must not be disclosed to third parties without the prior written approval of Advanced Computer Software Group Limited or one of its subsidiaries as appropriate (each referred to as "OneAdvanced"). External recipients may only use the information contained in this document for the purposes of evaluation of the information and entering into discussions with OneAdvanced and for no other purpose.

Whilst OneAdvanced endeavours to ensure that the information in this document is correct and has been prepared in good faith, the information is subject to change and no representation or warranty is given as to the accuracy or completeness of the information. OneAdvanced does not accept any responsibility or liability for errors or omissions or any liability arising out of its use by external recipients or other third parties.

No information set out or referred to in this document shall form the basis of any contract with an external recipient. Any external recipient requiring the provision of software and/or services shall be required to enter into an agreement with OneAdvanced detailing the terms applicable to the supply of such software and/or services and acknowledging that it has not relied on or been induced to enter into such an agreement by any representation or warranty, save as expressly set out in such agreement.

The software (if any) described in this document is supplied under licence and may be used or copied only in accordance with the terms of such a licence. Issue of this document does not entitle an external recipient to access or use the software described or to be granted such a licence.

The development of OneAdvanced software is continuous and the published information may not reflect the current status. Any particular release of the software may not contain all of the facilities described in this document and / or may contain facilities not described in this document.

Advanced Computer Software Group Limited is a company registered in England and Wales with registration number 05965280 whose registered office is at The Mailbox Level 3, 101 Wharfside Street, Birmingham, B1 1RF.

A full list of its trading subsidiaries is available at www.oneadvanced.com/privacy-policy/

00/00/23 Version X 1

Patch Fixes Since Release v226.7



Unable 'Update and Resend Document' to mesh endpoint

Case <23710848> | Internal reference DCMC-4094

Problem

When a document is rejected by a Docman 10 site because the patient is not registered there, the sender has the option to 'Update and Resend' the document to another practice via the Connect Console. However, when users have tried to 'Update and Resend' a document to a MESH endpoint, they receive an error which states "Delivery Console Error occurred while sending the selected document".

Resolution

Following investigation, it was identified that a null object reference was causing this error message. The null object reference has been resolved so that users can 'Update and Resend' documents to MESH endpoints.

00/00/23 Version X 2

Current Issues



File Size 'bloating' post conversion

Internal reference DCMC-3480

Problem

Docman Connect currently uses Aspose. Word and Aspose. PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

Kind Regards, The Docman Connect Team

DocmanConnect

00/00/23 Version X 3



Powering the world of work

Our business software is the trusted choice for critical sectors, including healthcare, legal services, and education. We keep the world of work moving.

Speak to our expert consultants for personalised advice & recommendations, & get support on the products you are interested in.

Contact us





