oneAdvanced

RELEASE NOTE

Docman Connect

Customer Release

Version 2.229.2

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02/08/2024

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Patch Fixes Since Release 226

	Release 226.7

This patch fix was related to Wales endpoints not collecting from English Hubs. A release note was supplied at the time of release and is available on the Docman Help site.

	Release 226.8

This patch fix was related to users being unable to 'Update and Resend' documents to MESH endpoints. A release note was supplied at the time of release and is available on the Docman Help site.

Defect Fixes

	DocumentWrite Error on DM7 Scheduler for documents sent via Connect API

Internal reference DCMC-4090

Problem

Some customers reported that they were unable to send documents to Docman 7 sites using the Docman 7 Scheduler. When attempting to download their documents via the Docman 7 Scheduler, they received an error message "Error during Connect & Download operation". This issue was affecting the Connect API only, not the Delivery Console.

Resolution

Following investigation, it was identified that this issue was caused by null values in the 'Department' and / or 'Person' fields. The Engineering Team have developed a fix so that these fields can be left blank without generating an error.

	Connect Console - Slow conversion from PDF to Tif when not using colour

Internal reference DCMC-4124

Problem

Customers have reported difficulties capturing and sending documents via the Connect Delivery Console. The document capture process has been taking longer than expected and some customers have experienced 504 timeout errors.

Resolution

It was identified that these performance issues were linked to PDF > TIF document conversions. As part of a recent change, we introduced a greyscale setting (alongside B&W and colour options) as well as a "Colour Required" option for document conversions. Following investigation, we have found that the greyscale conversion setting used by our Aspose document conversion tooling, is converting documents to colour. This issue has been resolved by resetting the conversion parameters to ensure that, when the "Colour Required" option is not selected, documents are converted in B&W only.

Current Issues

!	**File Size 'bloating' post conversion**

Internal reference DCMC-3480

Problem
Docman Connect currently uses Aspose.Word and Aspose.PDF as part of the document conversion process. Issues around file size bloating have been reported by numerous customers and internal staff and Aspose have acknowledged there is an issue with file size bloating. The team are investigating another conversion tool which can either fully or partially replace Aspose.

Kind Regards, The Docman Connect Team

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